![D.e Express logo]

D.e-Express Non-registered user's manual

Ver. 2022-10-01

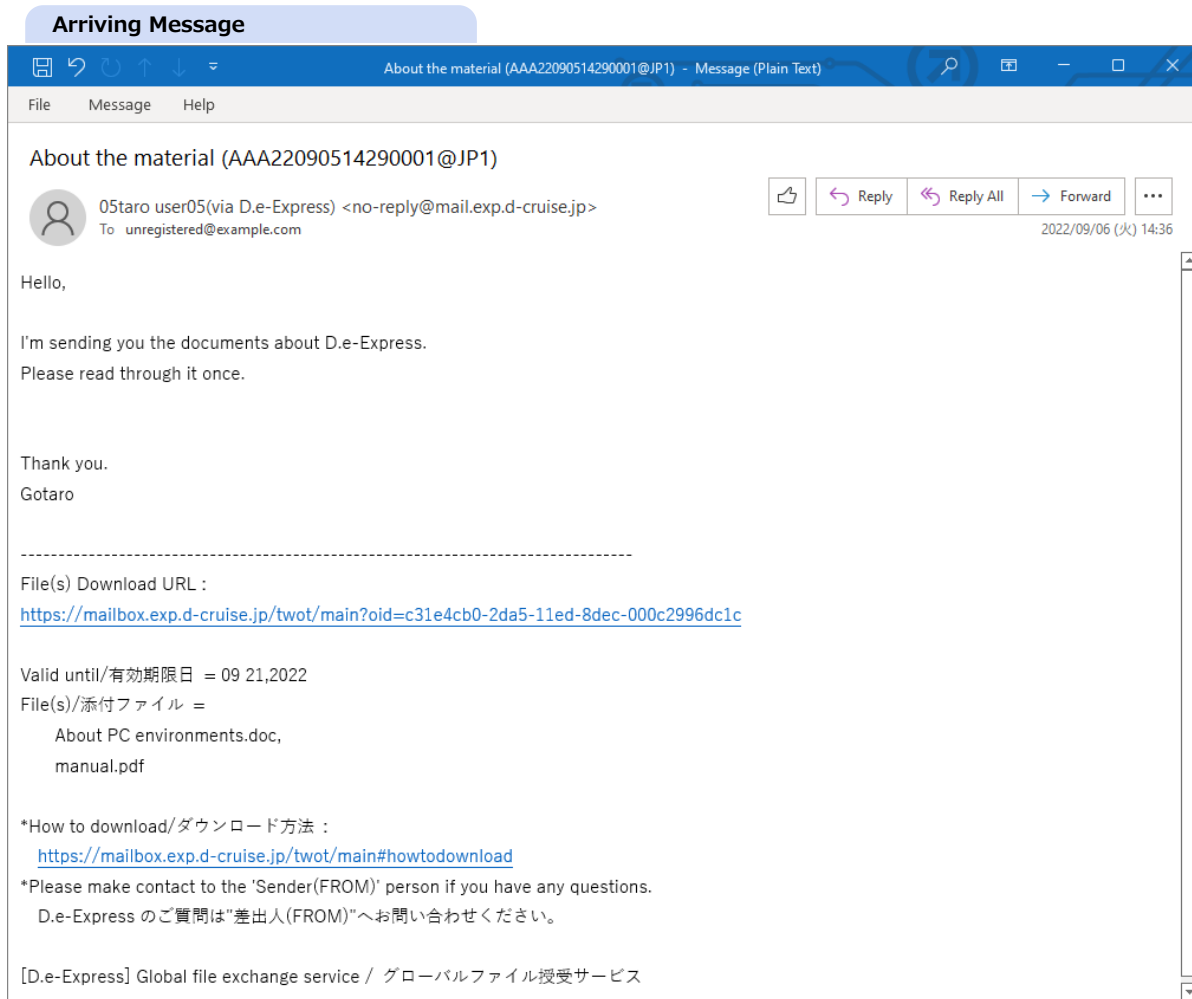TOYOTA SYSTEMS CORPORATION

[INDEX]

1. You will have a notification e-mail on an arrival of new message by D.e-Express.

   Please click URL on the e-mail and access the message you've got.

   [NOTE] A message will be expired after the downloadable period. Please download within the term.

   * It will deleted after 15 days. It can be shorten by the sender.

   Please close all windows of the browser to logout.(Be careful if you use shared PC.)。

Arriving Message

About the material (AAA22090514290001@JP1) - Message (Plain Text)

File　Message　Help

About the material (AAA22090514290001@JP1)

05taro user05(via D.e-Express) <no-reply@mail.exp.d-cruise.jp>
To　unregistered@example.com

👍　← Reply　← Reply All　→ Forward　...

2022/09/06 (火) 14:36

Hello,

I'm sending you the documents about D.e-Express.

Please read through it once.

Thank you.

Gotaro

File(s) Download URL :

https://mailbox.exp.d-cruise.jp/twot/main?oid=c31e4cb0-2da5-11ed-8dec-000c2996dc1c

Valid until/有効期限日 = 09 21,2022

File(s)/添付ファイル =

　　About PC environments.doc,

　　manual.pdf

*How to download/ダウンロード方法 :

　https://mailbox.exp.d-cruise.jp/twot/main#howtodownload

*Please make contact to the 'Sender(FROM)' person if you have any questions.

　D.e-Express のご質問は"差出人(FROM)"へお問い合わせください。

[D.e-Express] Global file exchange service / グローバルファイル授受サービス

Parenthesized code of mail subject is a Message-ID that identify a pair of notification
e-mails(one is a main mail, and the other is password mail).

[Ref] Copy the password before clicking the URL for your convenience. See next step.

2. The login password in the other e-mail is needed to open the message.

   Copy(press Ctrl-key and C-key) the login password string from this e-mail.

Password Notification

(Password)About the material (AAA22090514290001@JP1) - Message (Plain Text)

File　Message　Help

(Password)About the material (AAA22090514290001@JP1)

05taro user05(via D.e-Express) <no-reply@mail.exp.d-cruise.jp>
To　unregistered@example.com

👍　← Reply　← Reply All　→ Forward　...

2022/09/06 (火) 14:36

OneTime PW/ワンタイムパスワード = 1sT10476

Please download your files with this password.

上記のパスワードでログインおよびダウンロードいただけます。

　（ダウンロードページの URL は、もう１通のメールに記載されています）

[D.e-Express] Global file exchange service / グローバルファイル授受サービス

3. If you need Plug-in functionalities, install the Plug-in.

4. Paste(press Ctrl-key and V-key) the password string into 'OneTime PW' filed.

5. Click [Login] button.

Login Window
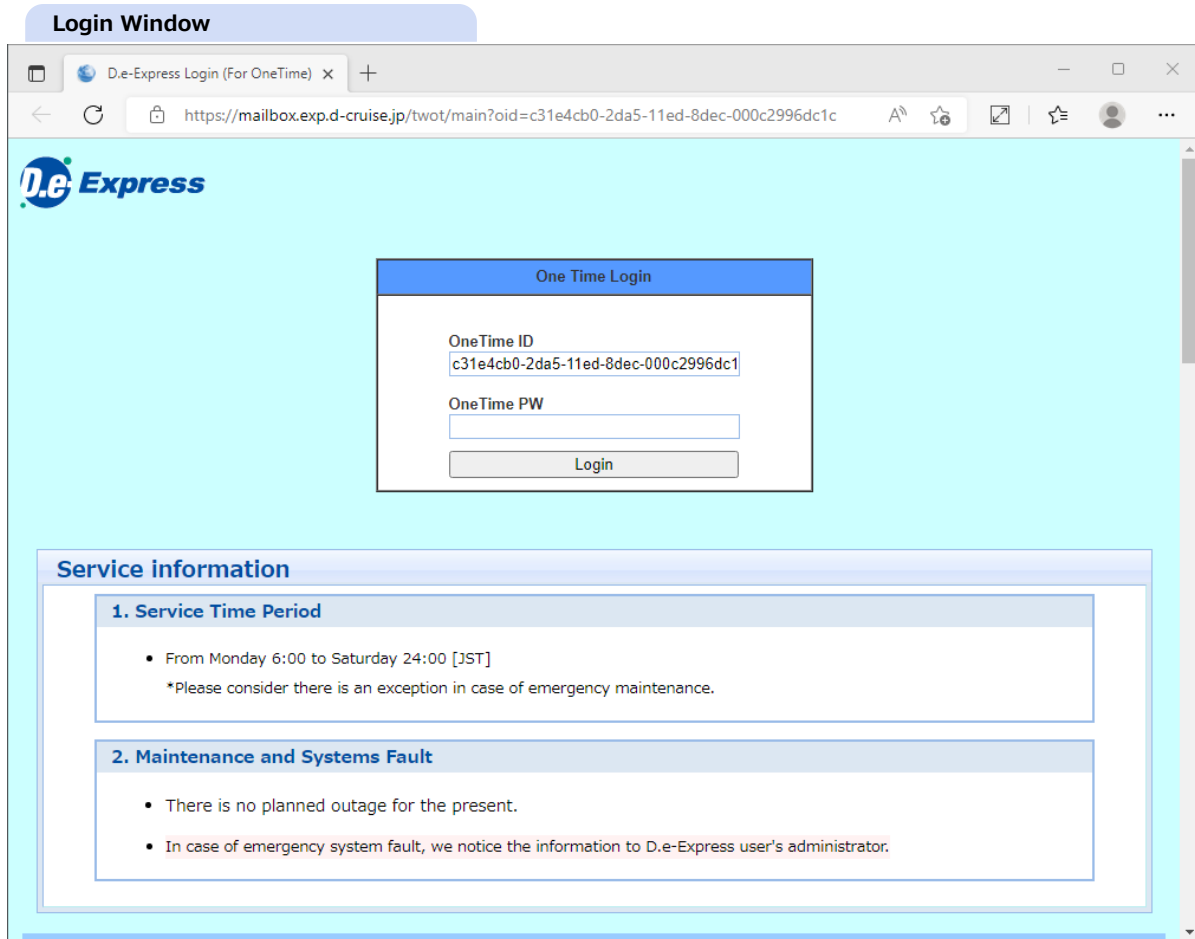
==> Received message window will be opened.

6. Click a file name anchor(which is underlined) to download.
   * Click a folder item to move down into sub folders, and you can download files in it.

   Select files and folders, and click [Download(zip)] button to download multiple files/folders at once.
   * Downloading at once can not exceed 300MB and 100 files.
   If and more, you need to use plug-in or download in multiple times.
   [NOTE] Uncompressing the downloaded zip file using Windows Explorer or any software that supports UTF-8.

Arriving Message Window

| | D.e-Express | × | + | — □ × |

← C 🔒 https://mailbox.exp.d-cruise.jp/twot/main?oid=c31e4cb0-2da5-11ed-8dec-000c2996dc... 🔎 A⁴ ⭐ ⟋ ⟨≡ 👤 ⋯

Transfer mode : Standard ▾

Welcome to global file exchange service **D.e-Express**.

Please take a look or download on this **link** for more information.

About the material   Reply

From   : user05@test-maker1.jp.d-cruise.co.jp
Date   : Tue 09 06 14:35 ,2022
MessageID : AAA22090514290001@JP1

Attached file list: (TotalSize: 33.0 MB, Expired: 09 21,2022)   Download *Plugin   Download(zip)
📁 AAA22090514290001@JP1/

Message contents:

Hello,

I'm sending you the documents about D.e-Express.
Please read through it once.

Thank you.
Gotaro

7. Select a folder to save the downloading file by the folder browser dialog window.
   ==> Download file will be in the folder you selected.
8. Password is required if the sender set to it. Enter the password into [Download password] from the password notification e-mail.

[NOTE] Download password is different from login password.

9. Everytime when you complete downloads, the sender will receive a notification e-mail as shown above.
   * Senders can stop these notifications by their own preferences.

Download Notification

(Downloaded)About the material - Message (Plain Text)

File   Message   Help

(Downloaded)About the material

UD   unregistered(via D.e-Express) <no-reply@mail.exp.d-cruise.jp>
To   user05@test-maker1.jp.d-cruise.co.jp

👍   ↩ Reply   ↩ Reply All   → Forward   ⋯

2022/09/06 (火) 14:44

Files you sent has been downloaded.

Message you sent:

Hello,

I'm sending you the documents about D.e-Express.

Please read through it once.

Thank you.

Gotaro

Message-ID = AAA22090514290001@JP1

Recipient = unregistered@example.com

File(s) = manual.pdf

Tracking URL = https://mailbox.exp.d-cruise.jp/twsm/main?bx=mbx&fr=sent&mg=AAA22090514290001@JP1

[D.e-Express]

[Ref] You'll get a follow-up e-mail like this, if you leave arrived messages.

This e-mail is sent once a day until you download of your messages.

Download Reminder

(Remind Download / 未受信メッセージの通知)テストデータです。(AAA22082415140001@JP1) - Message (Plain Text)

File   Message   Help

(Remind Download / 未受信メッセージの通知)テストデータです。(AAA22082415140001@JP1)

DS   D.e-Express Service <no-reply@mail.exp.d-cruise.jp>
To   noregister@fileboat.com

👍   ↩ Reply   ↩ Reply All   → Forward   ⋯

2022/09/06 (火) 5:30

This message is still not downloaded.

Please make sure its expiry date and download the files before the expiry date.

/このメッセージは、まだダウンロードされていません。

保管期限を過ぎるとダウンロードできなくなりますのでご注意ください。

File(s) Download URL :

https://mailbox.exp.d-cruise.jp/twot/main?oid=4050f7a0-2374-11ed-8601-000c2996dc1c

Valid until/有効期限日 = 09 08,2022

*How to download/ダウンロード方法 :

　　https://mailbox.exp.d-cruise.jp/twot/main#howtodownload

*Please make contact to the 'Sender(FROM)' person if you have any questions.

　　D.e-Express のご質問は"差出人(FROM)"へお問い合わせください。

*Please do NOT REPLY to this e-mail

　　このメールへの返信は出来ません。(送信専用アドレスです)

[D.e-Express] Global file exchange service / グローバルファイル授受サービス
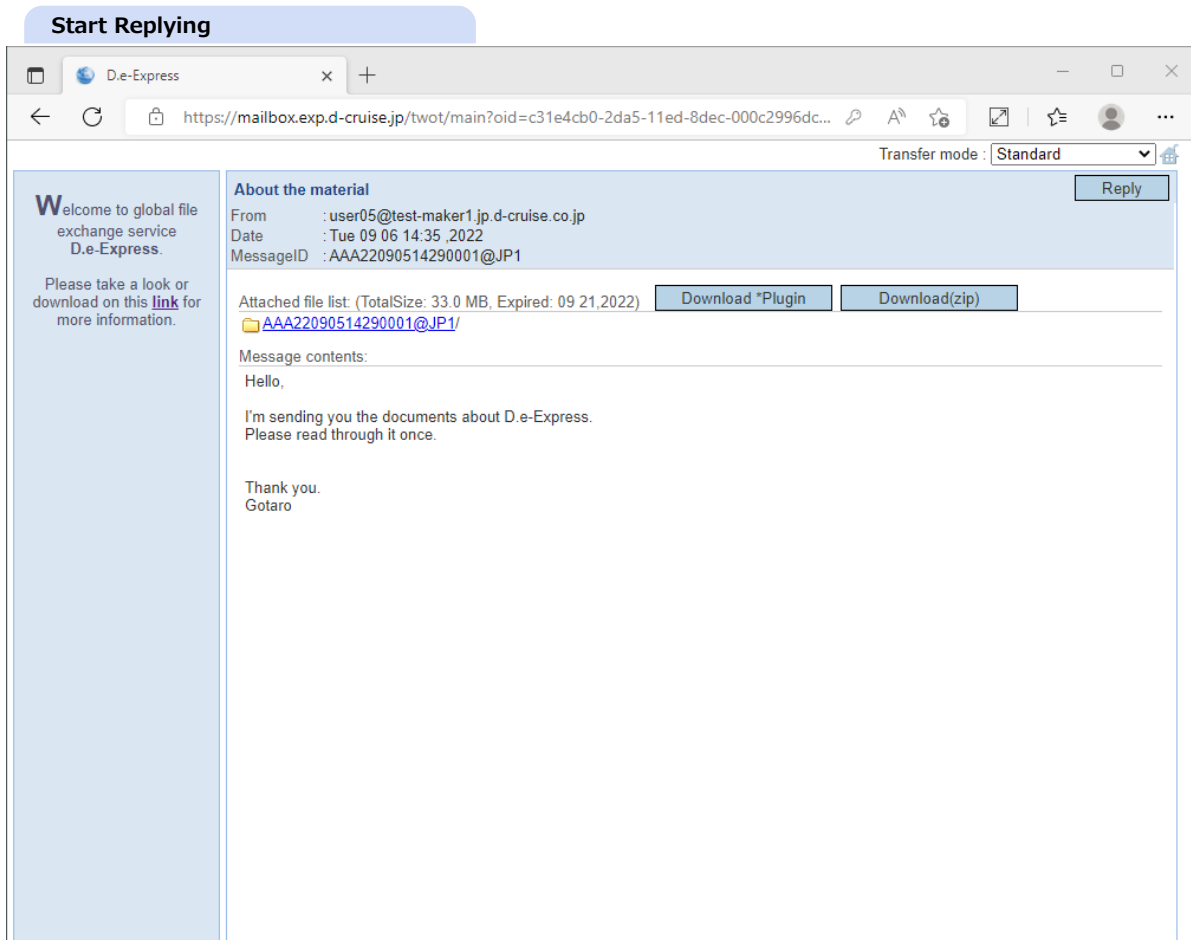
2. Reply

1. If the message has reply permission(*), [Reply] button is shown. Click [Reply] button.
   ==> You will see a reply message window.
   * Permission is preset for each original send function.

Start Replying

2. From : Your e-mail address as a sender of this reply message.

3. To : Addressee(recipient) as the original sender of the message you are replying to.

4. Subject : Edit subject for replying message. It's preset the original subject with 'Re:'.

5. Label : Preset as the original message automatically. This is used by sender for tagging/sorting.

6. For security purpose, you can shorten download period for recipients by setting 'Keeping days'. You can select from 1-15 days.
   By 'default', it will be kept for 30 days after arrival(15 days for non-registered recipient).

Replying Message Edit Window

7. If you need, enter 'Download password' for attached files after check the checkbox.
   Only the recipient must enter the password to download the files besides his/her login password.
   Recipient(s) will receive a password notification e-mail from the server, if you send with a password.

These characters can be used as password:

Characters	Available
Alpha-numerics	A〜Z, a〜z, 0〜9
Symbols	! @ # $ % ^ & _ + - = ; ? , . /

8. Message : Enter your message body. It will be also contained in arrival notification e-mail.

9. Click [Add] button.
   ==> File chooser dialog will be opened.
   *For Chrome/Edge: A menu to select the File or Folder will be shown. Select it.

10. Select a files or folder you want to send, and click [Open] or [Upload] button.

Multiple files can be selected on the File chooser dialog.

File chooser dialog
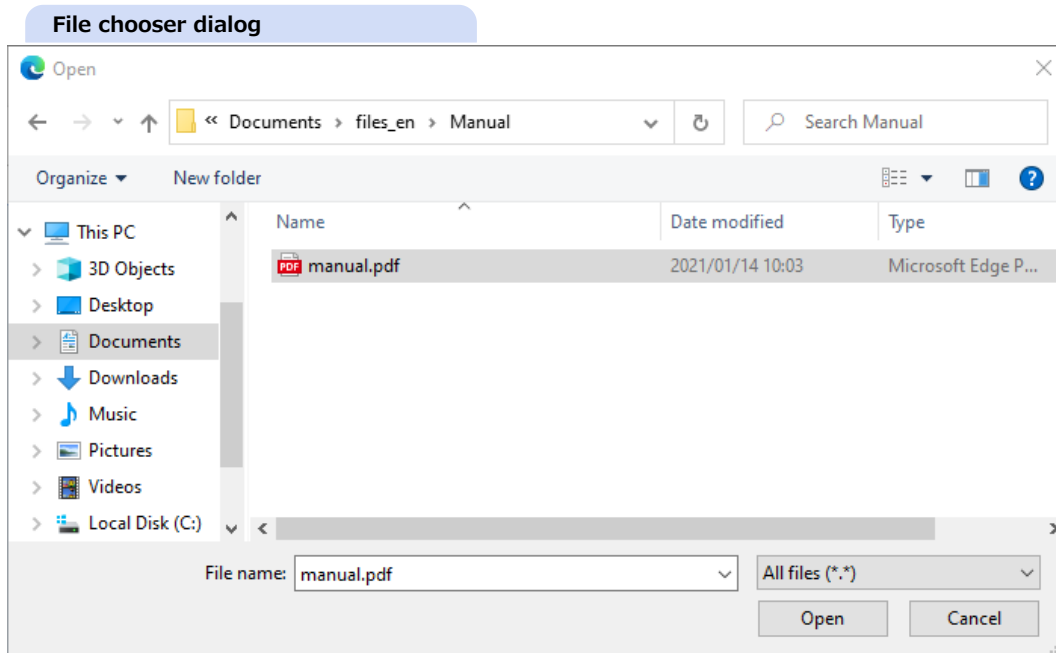
One folder can be selected on the Folder chooser dialog.

[NOTE] Empty folder can not be uploaded.

Folder chooser dialog
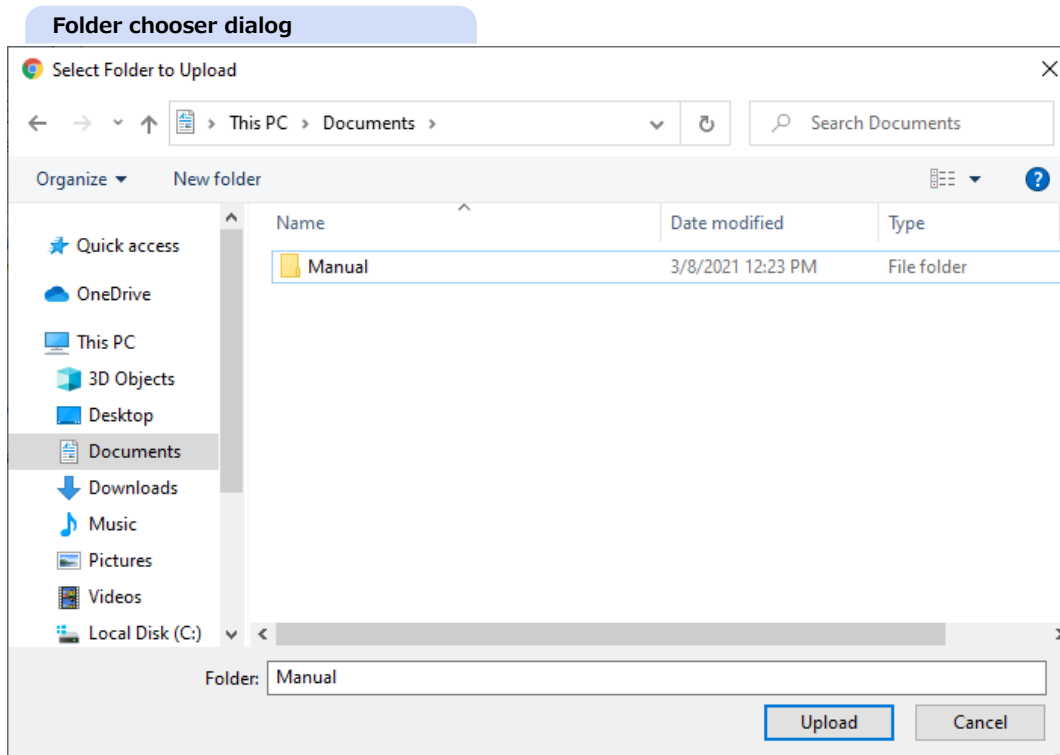
Limitation and condition of attachment files/folders

Item	Limitation/condition
Length of file name	210 letters and 255 bytes(UTF-8) or lower.
File type	No limitation(Configurable by send function.)
Prohibited Characters on file name	* < > " ¥ / : ? | % , &(Highlighted characters are prohibited on Windows)
File size	Up to 100GB(*)
The number of files	Up to 50,000 files(*)

* The maximum size and number of files you can upload depends on your environment.
  In case of our environment, we can upload 4,000MB/3,000 files at once.
  If and more, please install Plug-in or compress before uploading.

Drag-and-drop file uploading

Drag-and-drop into the 'Attached' area makes files and folders upload.

* Empty folder can be uploaded.

[NOTE] Internet Explorer is not supported the folder uploading.

Drag-and-drop uploading

11. Start uploading.

[NOTE] Please DO NOT edit or delete the uploading files.

Do send Window
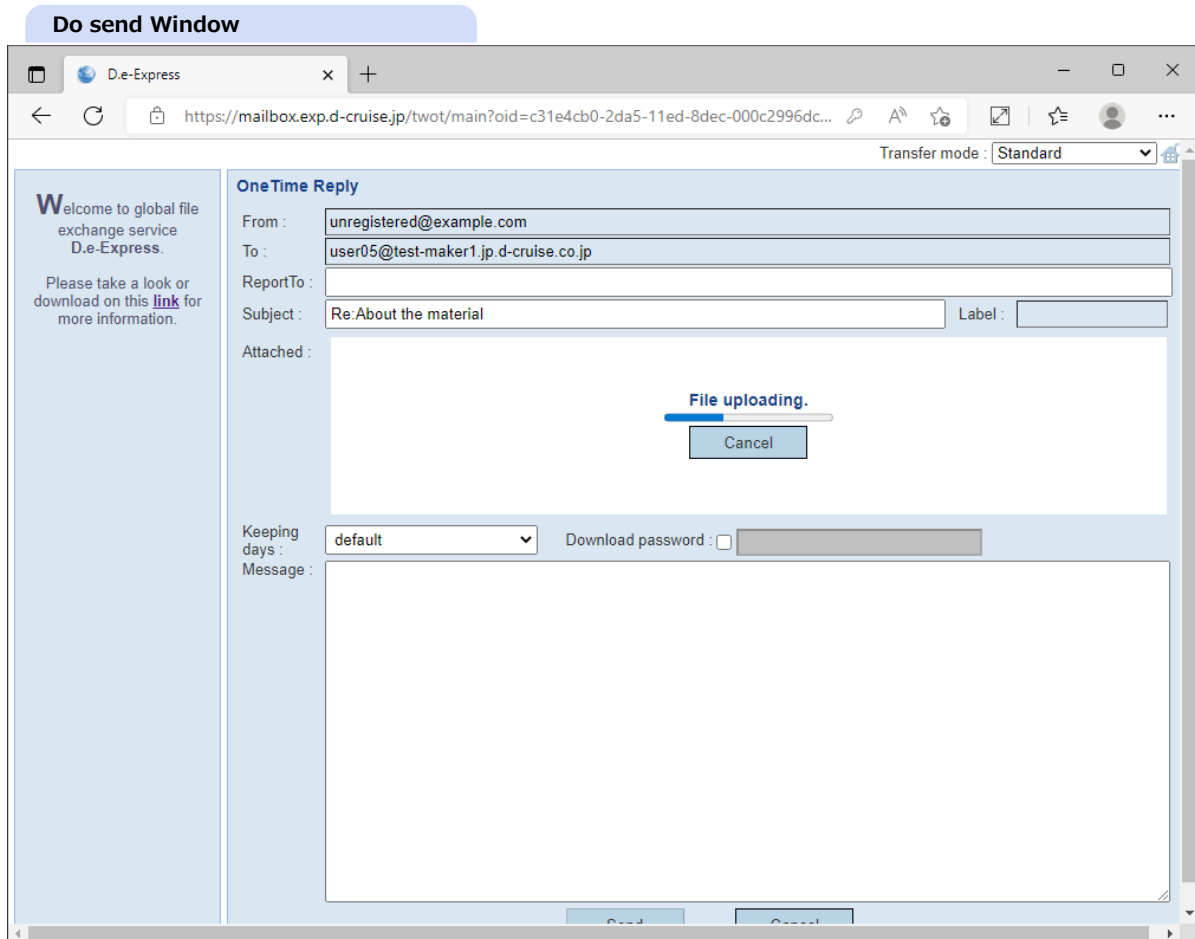
[Ref] You can edit input fields while uploading. Click [Cancel] button to terminate uploading.

12. Click [Send] button to send the message.
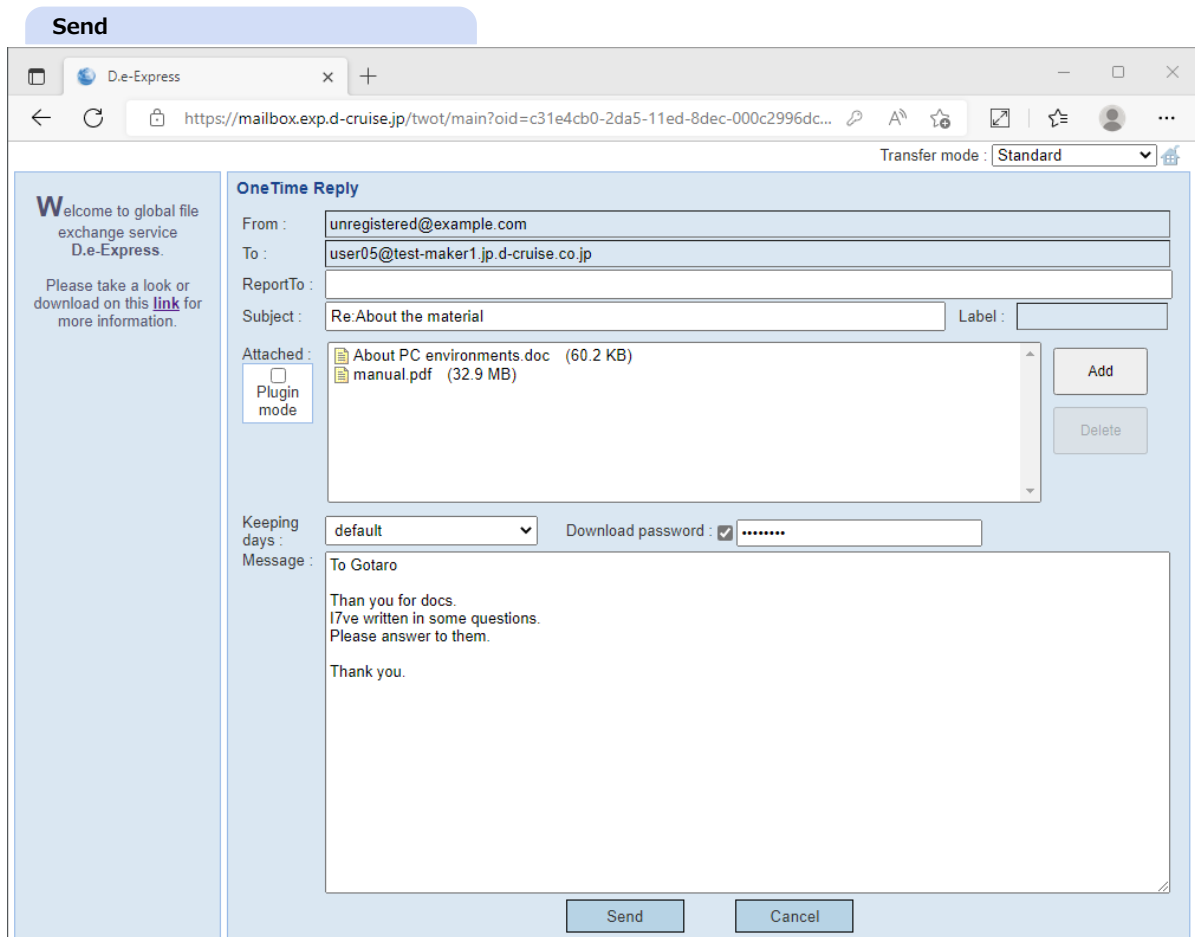
Send

(Sent)Re:About the material - Message (Plain Text)	Search	

File   Message   Help

(Sent)Re:About the material

DS D.e-Express Service <no-reply@mail.exp.d-cruise.jp>
To unregistered@example.com

Reply   Reply All   → Forward   ···

2022/09/06 (火) 15:01

Your message have been sent.

Message you sent:

Message-ID = AAO22090615000001@JP1
Recipient(TO) = user05@test-maker1.jp.d-cruise.co.jp
File(s) =
　　About PC environments.doc,
　　manual.pdf

Tracking URL =

 [D.e-Express]

* Please do NOT REPLY to this e-mail.

Error that occurs when the number of the attached files exceeds its upper limit

When the number of the attached files exceeds its upper limit, the following error message appears.

Drag-and-drop uploading

The number of attached files exceeds the limit.(FBWERR0033)　　　　　　　　　　　　　X

3. Receive with Plug-in
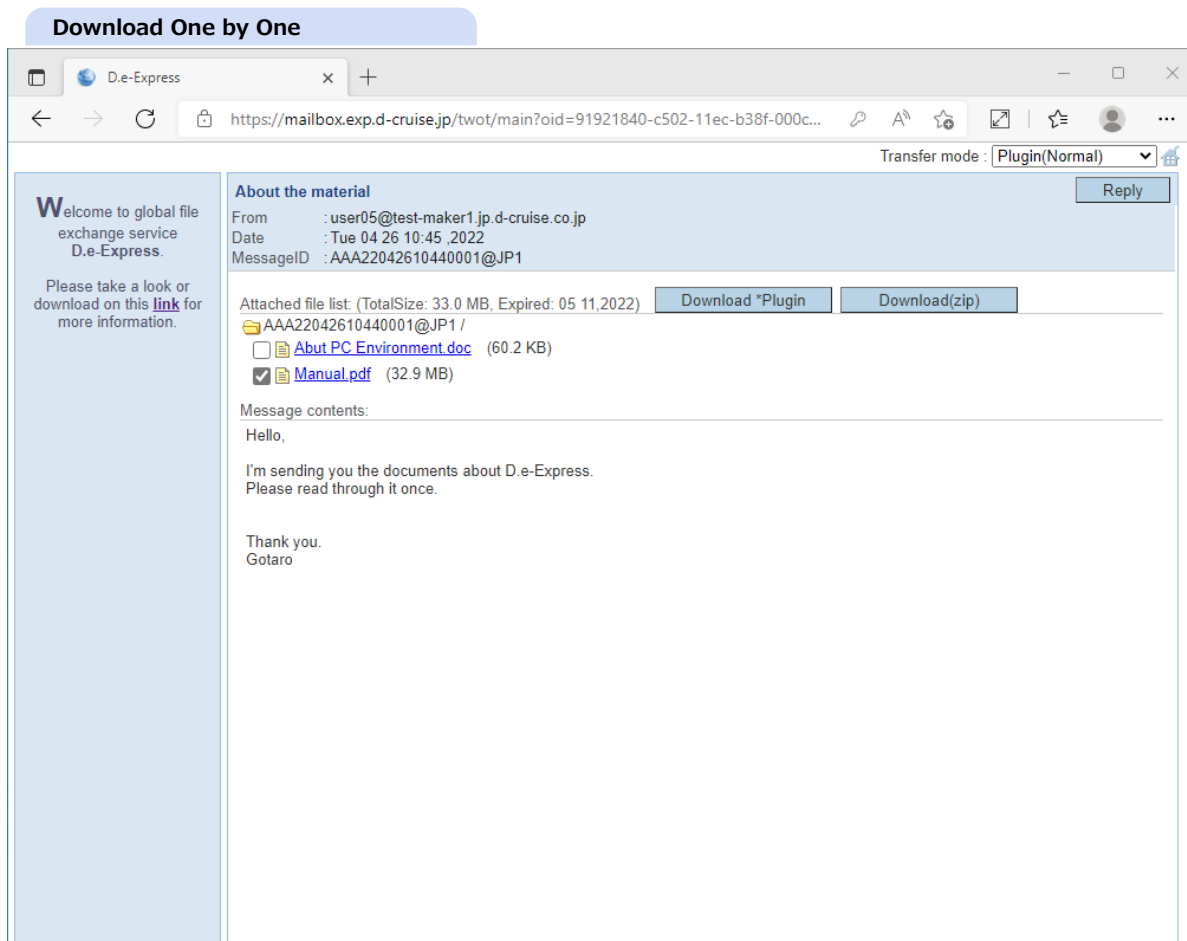
[Memo] Plug-in extends standard downloading function of Edge/Chrome to provide better file exchange experiences.
[NOTE] Please install the Plug-in before you start following operations.

1. Click [Download *Plugin] button.
   By checking-off beside file name, you can exclude the file(s) from the downloading package.

Download One by One

2. Click [Download], and the following confirm dailog and modal will appear.

   * Confirm dialog might not show because of settings.

   [NOTE] Dialog message depends on your environment.

   [Ref] To check "Always allow mailbox.exp.d-cruise.jp to open links of this type in the associated app" makes dialog disappering next.

   Confirm dialog of launching app
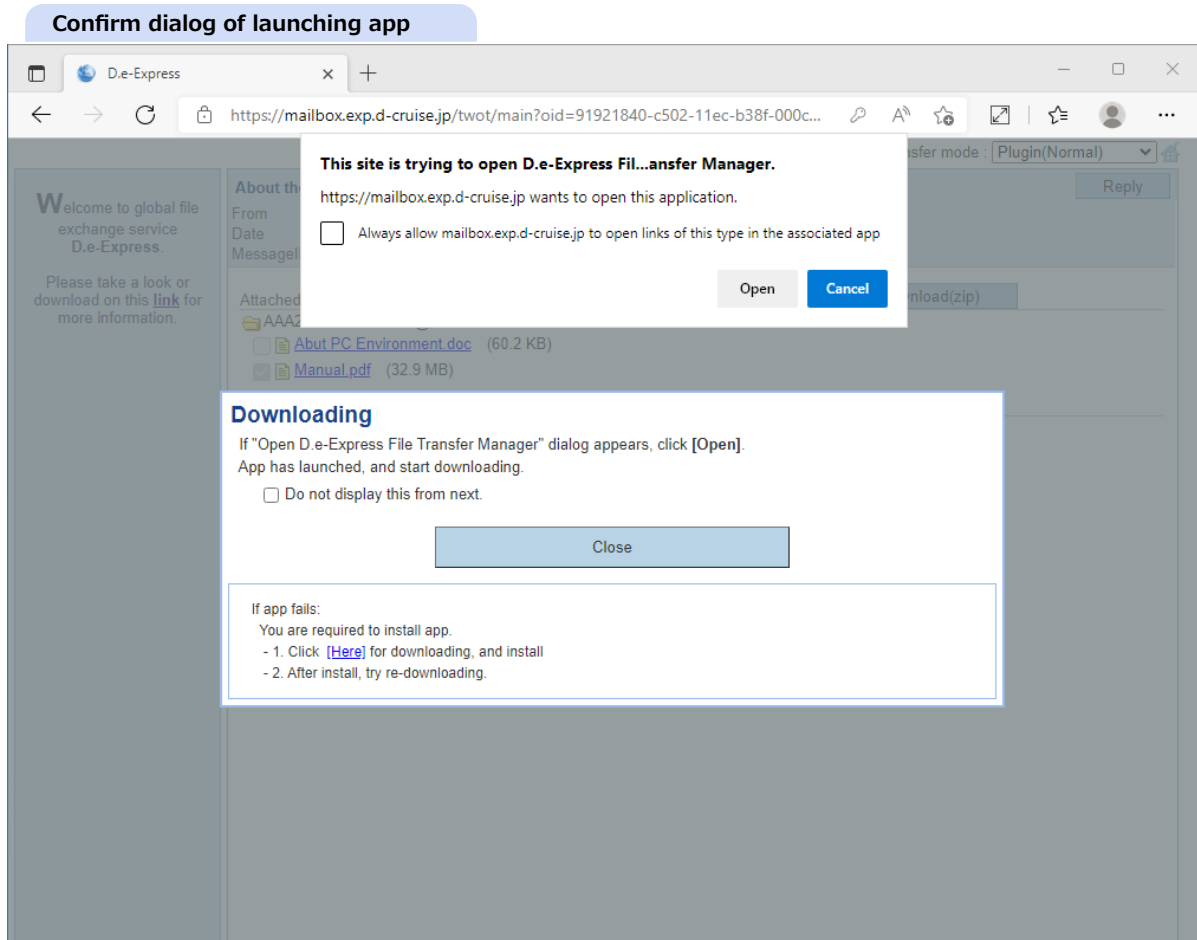
3. Click [Open] and "file transfer" app will launch. the app will display folder broser dialog window. Select download target folder to save the attachments by the folder browser dialog window.
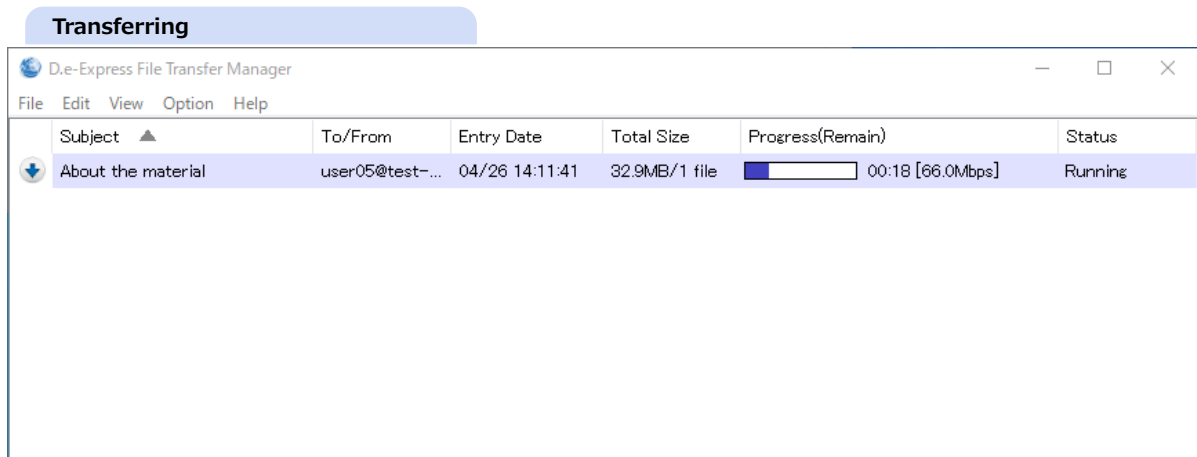
   Transferring

4. A balloon will tell you 'Finished!' on completion of transferring as this image.

==> Please check download file(s) in your local folder, then.

File Transfer Completed
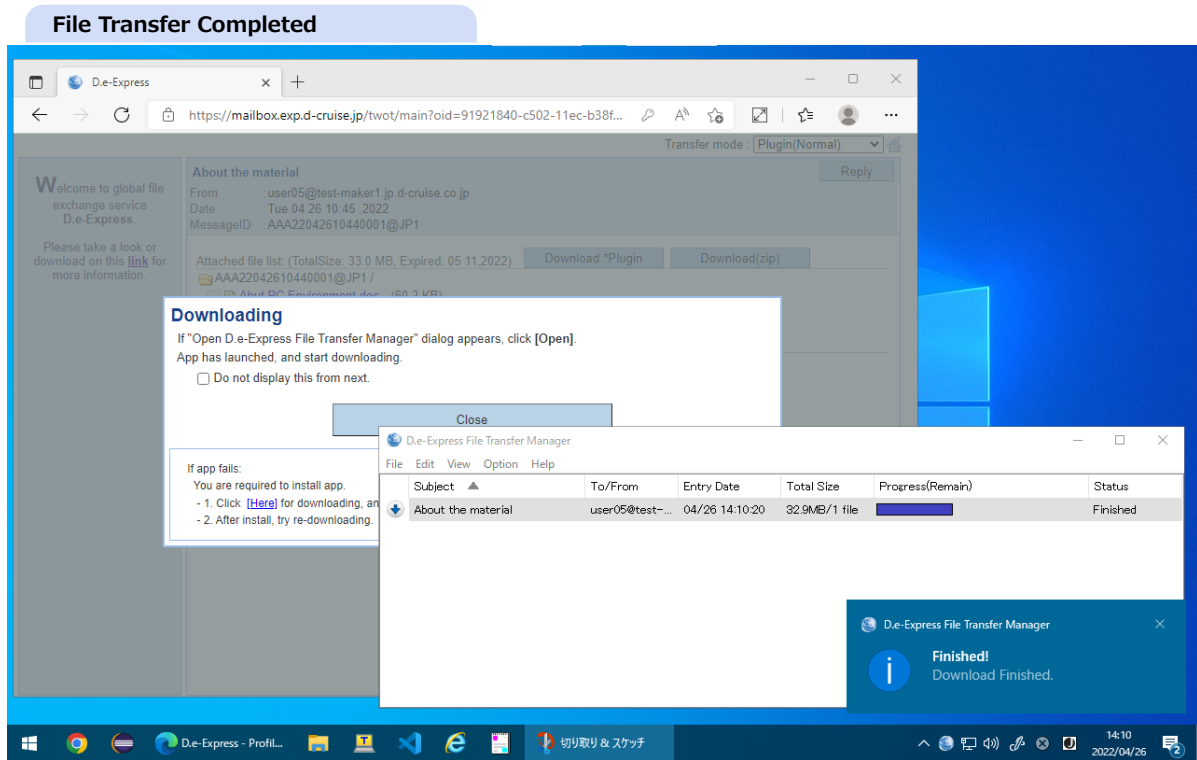
5. Download files will be in a Message-ID folder(*).

* "(Temp)" is added to the download folder while downloading.

Or the folder name can be a Message-ID with numeric suffix(*) if the target folder has already a folder that has the same name as the Message-ID.

* The OS may have limit on length of folder name.
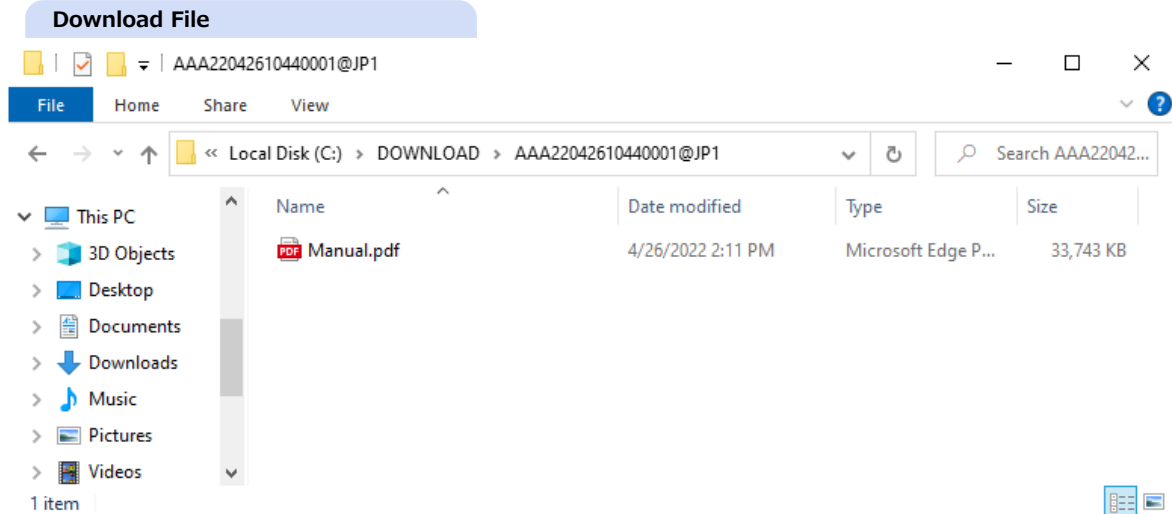
Download File

[Ref] You'll possibly have some incomplete files when downloading is cancelled(for any reason). Please delete them if you don't have to keep it.

To do so, just click [X] button on the top-right corner of the FTM window.

Access state will be updated as 'Downloaded' even if it's cancelled before completed.

Network Environment Settings on Using Plug-in

Transferring block size can be configured for your network condition(*) before start transferring.

With [Plugin(Normal)] as default is more efficient as its larger block sizing.

Choose [Plugin(Durability)] if your network environment is unstable.

Block size will be 1MB for [Plugin(Normal)], and 100KB for [Plugin(Durability)].

* This configuration can be applied only to upload/download with Plug-in. Small transfer block can be easily resent on network errors. On the other hands, the increased block numbers can be lowering the total efficiency.

4. Reply with Plug-in

[Memo] Plug-in extends standard uploading function of Edge/Chrome to provide better file exchange experiences.
        [NOTE] Please install the Plug-in before you start following operations.

1. Open message edit window and fill out input fields as normal procedure(*). ([Ref]2. Reply)
2. Check the checkbox labeled as [Plugin mode].

3. Click [Add] button onto the 'Attached' area of the page, and the following confirm dailog and modal will appear.
   By checking-off beside file name, you can exclude the file(s) from the downloading package.

[Ref] To check "Always allow mailbox.exp.d-cruise.jp to open links of this type in the associated app" makes dialog disappearing next.

Confirm dailog of launching app
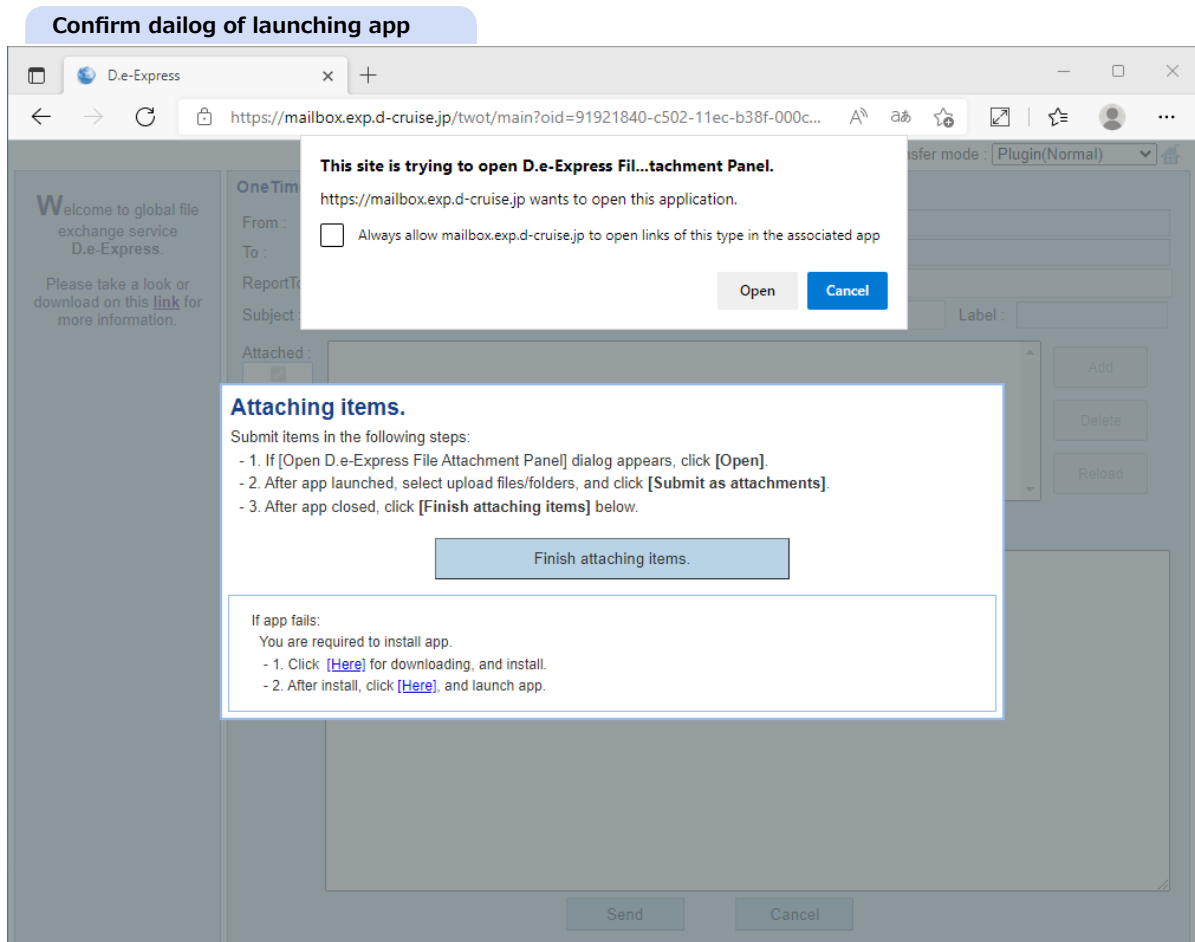
4. Click [Open] and "file attachment" app will launch. In "file attachment" app, drag your local files/folders and drop them onto list.
   You can select files/folders with standard chooser dialog by clicking [Refer] button.
   After you select files/folders, click [Submit as attachments].
   After the app submit files/folders to the server, the app will close automatically.
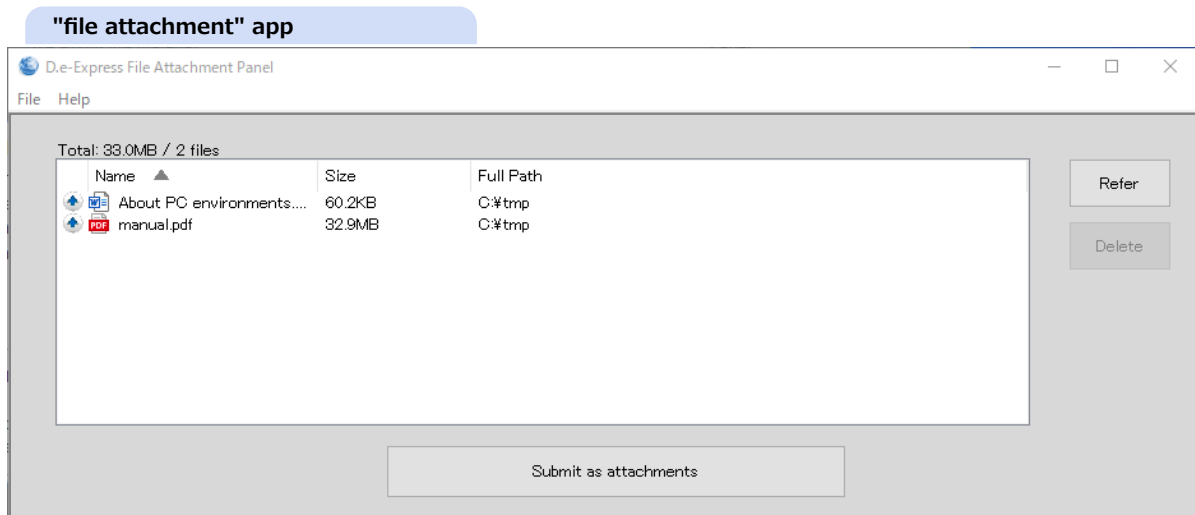
"file attachment" app

Item	Limitation/condition
Length of file path	210 letters and 255 bytes(UTF-8) at max.
File type	No limitation(Configurable by send function.)
Prohibited Characters on file name	* < > " ¥ / : ? | % , &(Highlighted characters are prohibited on Windows)
File size	Up to 100GB
The number of files	Up to 50,000 files
The number of entries	Up to 1,000 entries

* The app display alert when you try submitting files/folders that viorate the above or has already submitted.
 Review submitted files/folders and verify the above.

5. Click [Finish attaching items] on "Attaching items." modal.
   The modal will disapper and selected files/folders lists on the 'Attached' area of sending screen.
   [Ref] You can delete entries when select files/folders from list and click [Delete].

New Message Window

6. Click [Send], and the following confirm dailog and modal will appear.
   * Confirm dialog might not show because of settings.
     [NOTE] Dialog message depends on your environment.
   [Ref] To check "Always allow mailbox.exp.d-cruise.jp to open links of this type in the associated app" makes dialog disappearing next.

Confirm dialog of launching app
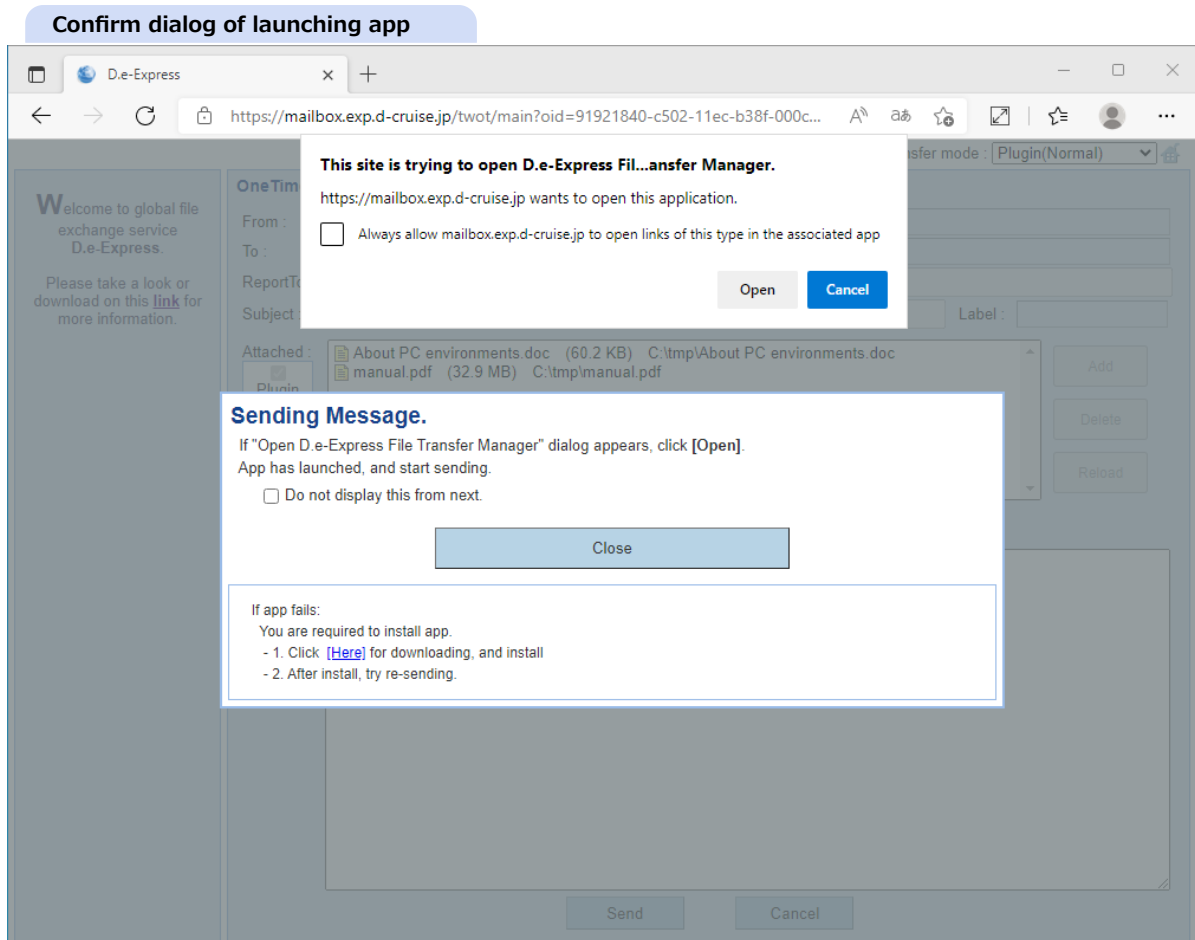
7. Click [Open] and "file transfer" app will launch, and the app starts sending message.
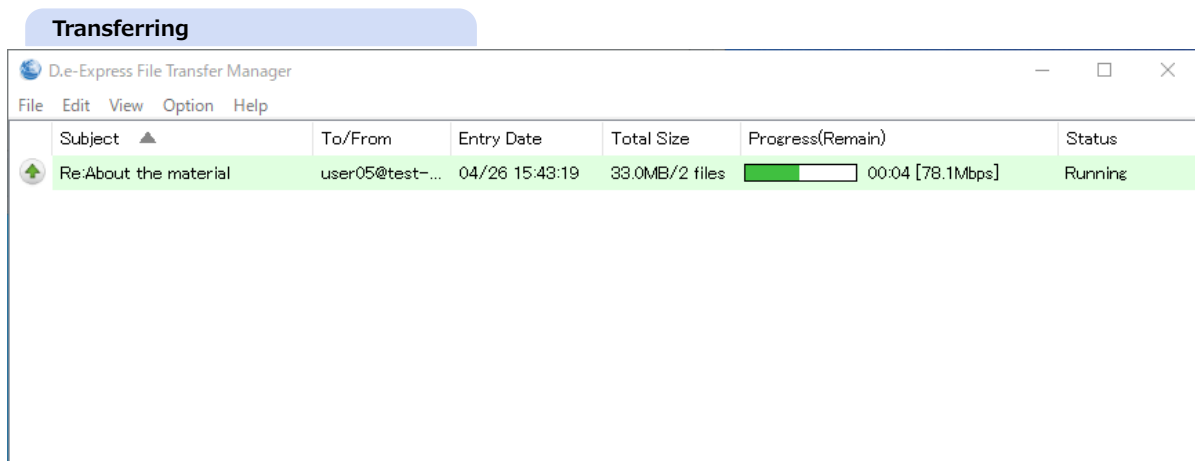
Transferring

[Memo] Upload will be performed by a process(EXE) different from browser(*).

* It's called 'FTM(File Transfer Manager)'. Once FTM start transferring, you can close browser. FTM can continue transfer independently.
  [NOTE] DO NOT edit or delete the attached file while uploading.

8. A balloon will tell you 'Finished!' on completion of transferring as this image.

Transfer completed
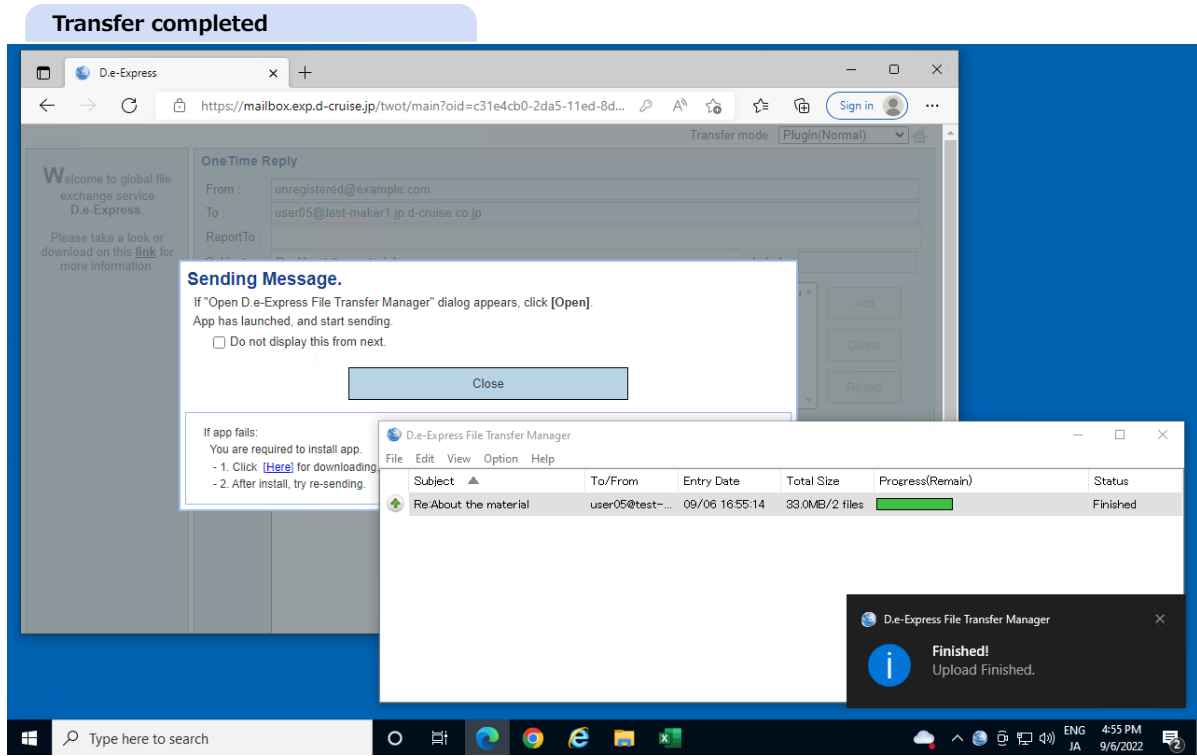
[Ref] Network Environment Settings on Using Plug-in

Transferring block size can be configured for your network condition(*) before start transferring.

With [Plugin(Normal)] as default is more efficient as its larger block sizing.

Choose [Plugin(Durability)] if your network environment is unstable.
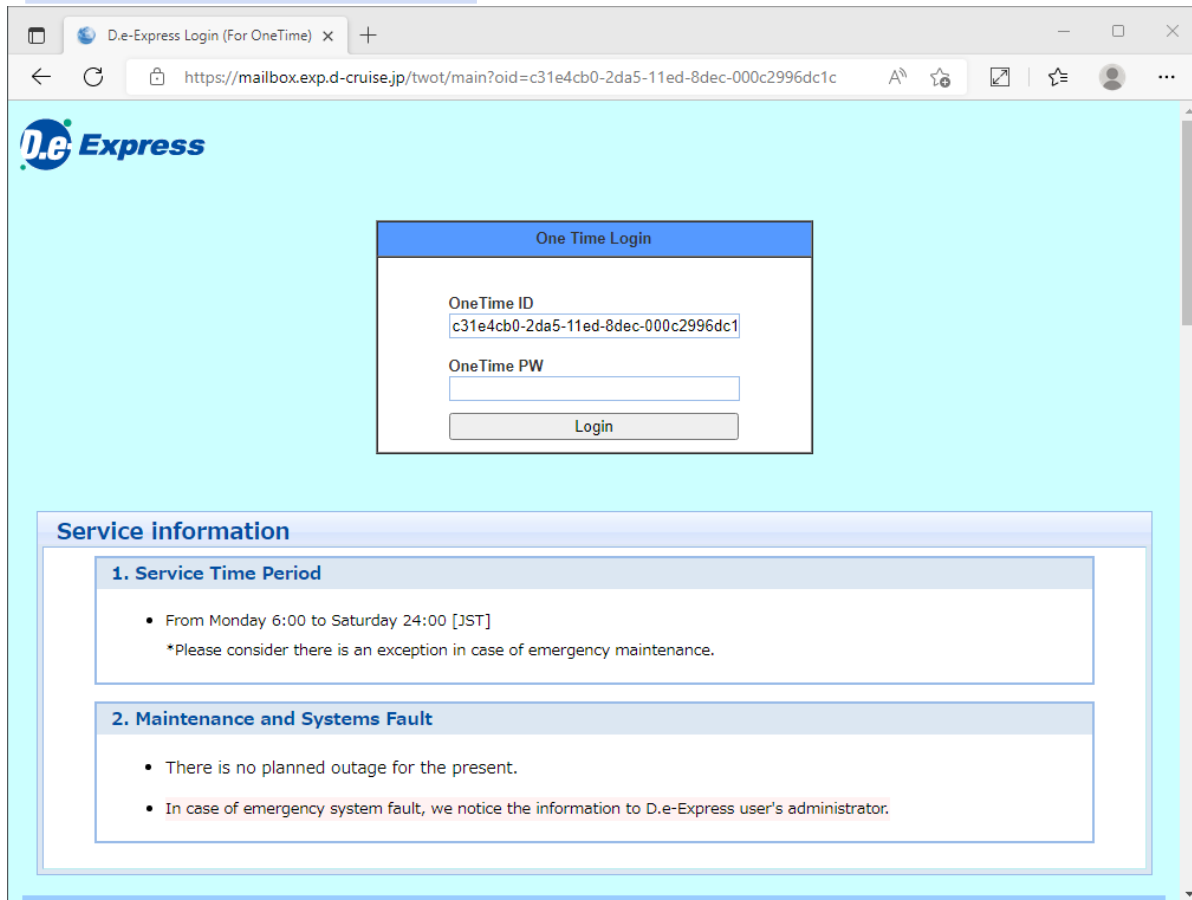
Block size will be 1MB for [Plugin(Normal)], and 100KB for [Plugin(Durability)].

* This configuration can be applied only to upload/download with Plug-in. Small transfer block can be easily resent on network errors. On the other hands, the increased block numbers can be lowering the total efficiency.

5. <When you forgot the password> Onetime password reissue

1. When you forgot the onetime password, please try failed login continuously 3 times.
   You'll receive 'Password Invalidated' notification.

Login Window

Failed Login

2. Click URL on the e-mail to reissue onetime password.

[Note] If you lost this e-mail, you never can reissue the onetime password.

Password Invalidated Notification

Reissue the Ontime Password

3. New onetime password is reissued.

New Onetime Password

(New password)About the material (AAA22090514290001@JP1) - Message (Plain Text)

File   Message   Help

(New password)About the material (AAA22090514290001@JP1)

DS D.e-Express Service <no-reply@mail.exp.d-cruise.jp>
To unregistered@example.com

Reply   Reply All   Forward   ...
2022/09/06 (火) 17:08

Here is the new password for this message, as you've requested.
Please download your files with this password.
 (The URL of the download page is not changed)

New Password = 88DxJCiG

Message-ID = AAA22090514290001@JP1
Sender(FROM) = 05taro user05 TEST MAKER1 COPORATION
                    user05@test-maker1.jp.d-cruise.co.jp
----
*Please do NOT REPLY to this e-mail

[D.e-Express] Global file exchange service