

D.e-Express Non-registered user's manual

Ver. 2022-10-01

TOYOTA SYSTEMS CORPORATION

[INDEX]

1. Receive

2. Reply

3. Receive with Plug-in

4. Reply with Plug-in

5. <When you forgot the password> Onetime password reissue

1. Receive

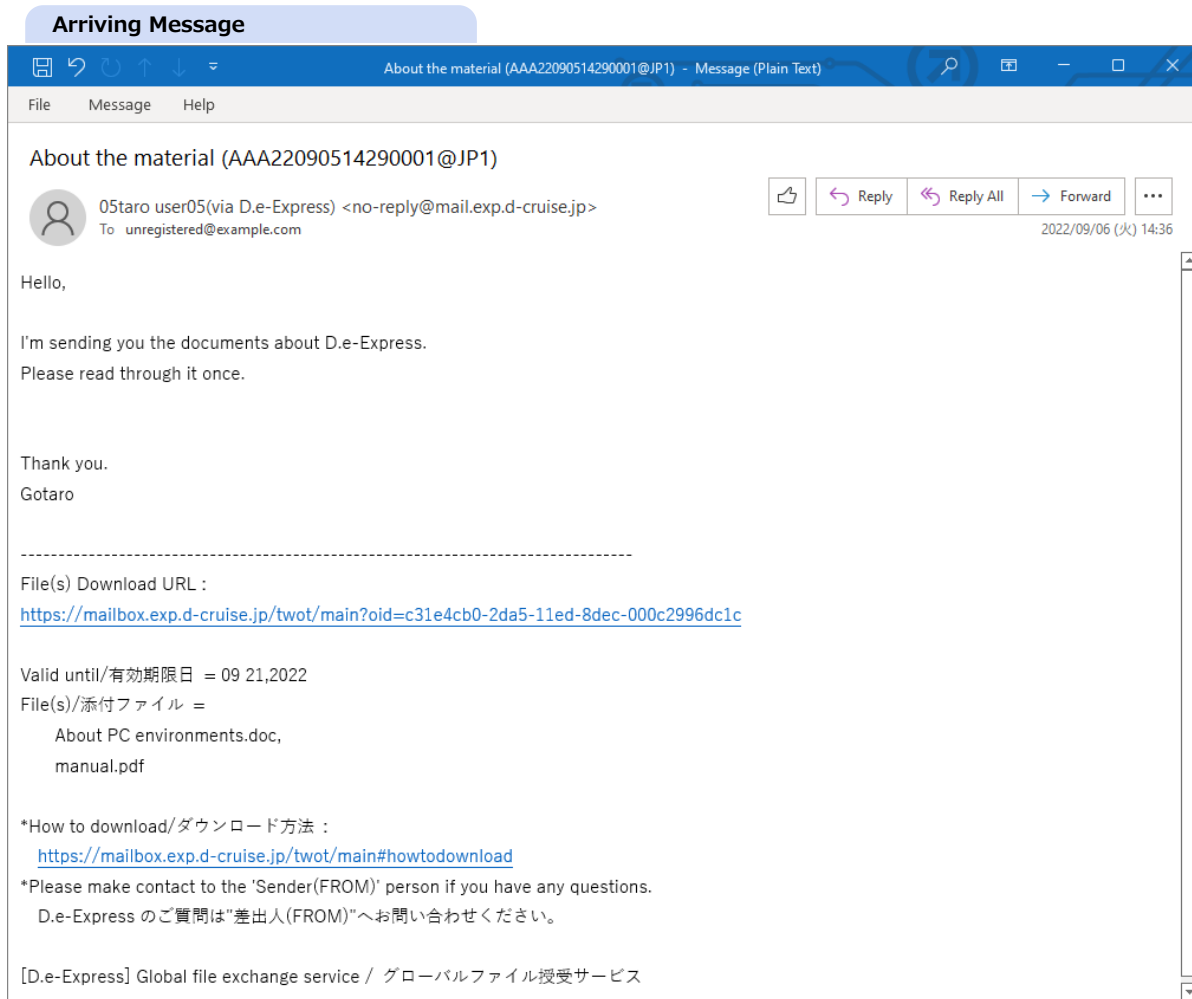
1. You will have a notification e-mail on an arrival of new message by D.e-Express.

Please click URL on the e-mail and access the message you've got.

[NOTE] A message will be expired after the downloadable period. Please download within the term.

* It will be deleted after 15 days. It can be shortened by the sender.

Please close all windows of the browser to logout. (Be careful if you use shared PC.)



Parenthesized code of mail subject is a Message-ID that identify a pair of notification e-mails (one is a main mail, and the other is password mail).

[Ref] Copy the password before clicking the URL for your convenience. See next step.

2. The login password in the other e-mail is needed to open the message.

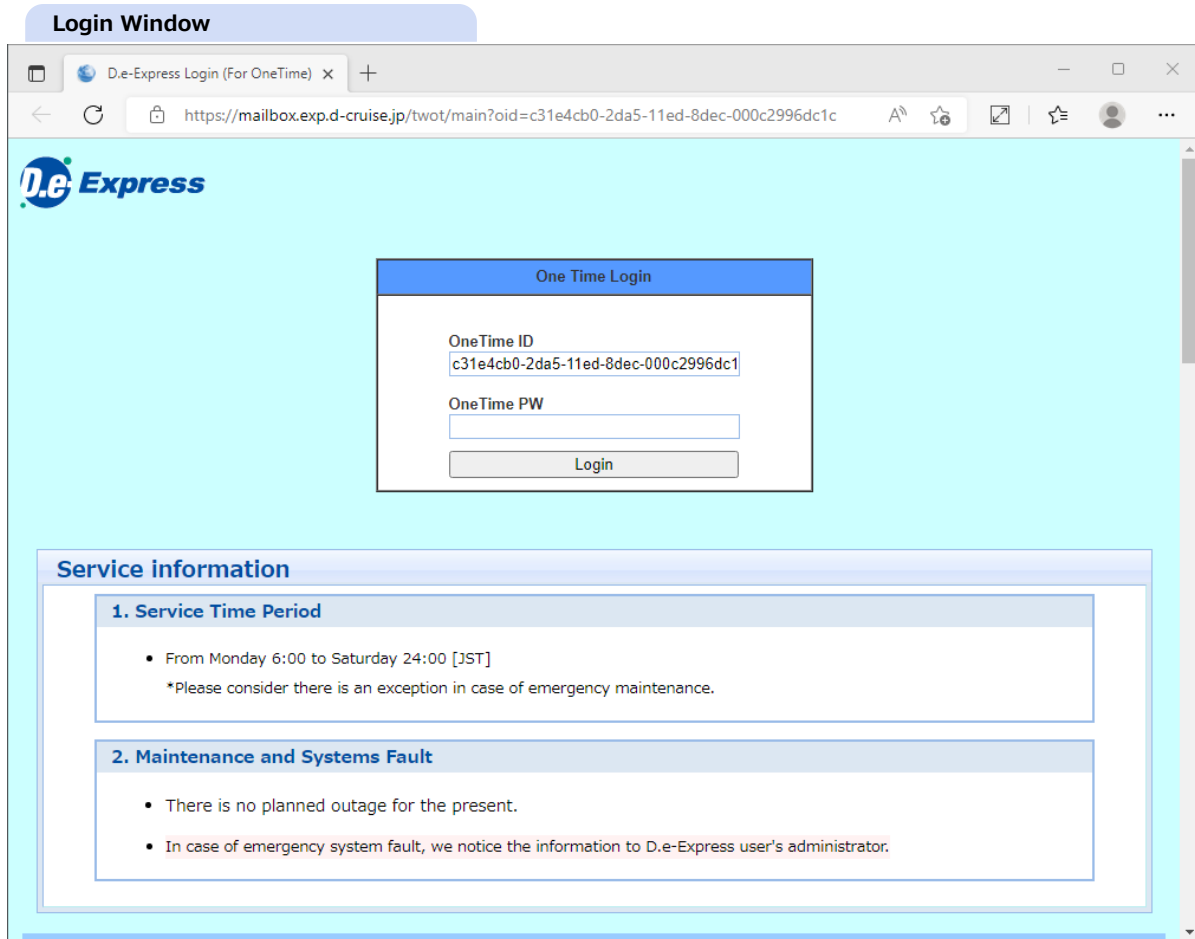
Copy (press Ctrl-key and C-key) the login password string from this e-mail.



3. If you need Plug-in functionalities, [install the Plug-in](#).

4. Paste (press Ctrl-key and V-key) the password string into 'OneTime PW' field.

5. Click [Login] button.



==> Received message window will be opened.

6. Click a file name anchor(which is underlined) to download.

* Click a folder item to move down into sub folders, and you can download files in it.

Select files and folders, and click [Download(zip)] button to download multiple files/folders at once.

* Downloading at once can not exceed 300MB and 100 files.

If and more, you need to use [plug-in](#) or download in multiple times.

[NOTE] Uncompressing the downloaded zip file using Windows Explorer or any software that supports UTF-8.

Arriving Message Window

Welcome to global file exchange service D.e-Express.

Please take a look or download on this [link](#) for more information.

About the material

From : user05@test-maker1.jp.d-cruise.co.jp
Date : Tue 09 06 14:35 2022
MessageID : AAA22090514290001@JP1

Transfer mode : Standard

Reply

Attached file list: (TotalSize: 33.0 MB, Expired: 09 21,2022)

Download *Plugin Download(zip)

AAA22090514290001@JP1

Message contents:

Hello,

I'm sending you the documents about D.e-Express.
Please read through it once.

Thank you.
Gotaro

7. Select a folder to save the downloading file by the folder browser dialog window.

==> Download file will be in the folder you selected.

8. Password is required if the sender set to it. Enter the password into [Download password] from the password notification e-mail.

[NOTE] Download password is different from login password.

The screenshot shows a web browser window with the URL <https://mailbox.exp.d-cruise.jp/twot/main?oid=b1f8bbd0-2da7-11ed-8934-000c2996d...>. The page displays an email interface with a sidebar on the left and a main content area. The sidebar contains a welcome message for the 'D.e-Express' service. The main content area shows the email header with 'From: user05@test-maker1.jp.d-cruise.co.jp', 'Date: Tue 09 06 14:49 2022', and 'MessageID: AAA22090614480001@JP1'. Below the header, there are buttons for 'Download *Plugin' and 'Download(zip)'. A 'Download password' field with a masked password and an 'Unlock' button is visible. The email body contains the text: 'Hello, (Password)About the material (AAA22090614480001@JP1)'. Below the email body, there is a 'File Message Help' menu and a toolbar with buttons for 'Reply', 'Reply All', and 'Forward'. The email content includes a one-time password 'W8l1Z8Hz' and a download password 'password'. The footer of the email reads '[D.e-Express] Global file exchange service / グローバルファイル授受サービス'.

9. Everytime when you complete downloads, the sender will receive a notification e-mail as shown above.

* Senders can stop these notifications by their own preferences.

Download Notification

The screenshot shows an email client window with the following content:

Subject: (Downloaded)About the material

From: unregistered(via D.e-Express) <no-reply@mail.exp.d-cruise.jp>
To: user05@test-maker1.jp.d-cruise.co.jp

Date: 2022/09/06 (火) 14:44

Files you sent has been downloaded.

Message you sent:
Hello,

I'm sending you the documents about D.e-Express.
Please read through it once.

Thank you.
Gotaro

Message-ID = AAA22090514290001@JP1
Recipient = unregistered@example.com
File(s) = manual.pdf

Tracking URL = <https://mailbox.exp.d-cruise.jp/twsm/main?bx=mbx&fr=sent&mg=AAA22090514290001@JP1>

[D.e-Express]

[Ref] You'll get a follow-up e-mail like this, if you leave arrived messages.

This e-mail is sent once a day until you download of your messages.

Download Reminder

The screenshot shows an email client window with the following content:

Subject: (Remind Download / 未受信メッセージの通知)テストデータです。(AAA22082415140001@JP1)

From: D.e-Express Service <no-reply@mail.exp.d-cruise.jp>
To: noregister@fileboat.com

Date: 2022/09/06 (火) 5:30

This message is still not downloaded.
Please make sure its expiry date and download the files before the expiry date.
/このメッセージは、まだダウンロードされていません。
保管期限を過ぎるとダウンロードできなくなりますのでご注意ください。

File(s) Download URL :
<https://mailbox.exp.d-cruise.jp/twot/main?oid=4050f7a0-2374-11ed-8601-000c2996dc1c>

Valid until/有効期限日 = 09 08,2022

*How to download/ダウンロード方法 :
<https://mailbox.exp.d-cruise.jp/twot/main#howtodownload>

*Please make contact to the 'Sender(FROM)' person if you have any questions.
D.e-Express のご質問は"差出人(FROM)"へお問い合わせください。

*Please do NOT REPLY to this e-mail
このメールへの返信は出来ません。(送信専用アドレスです)

[D.e-Express] Global file exchange service / グローバルファイル授受サービス

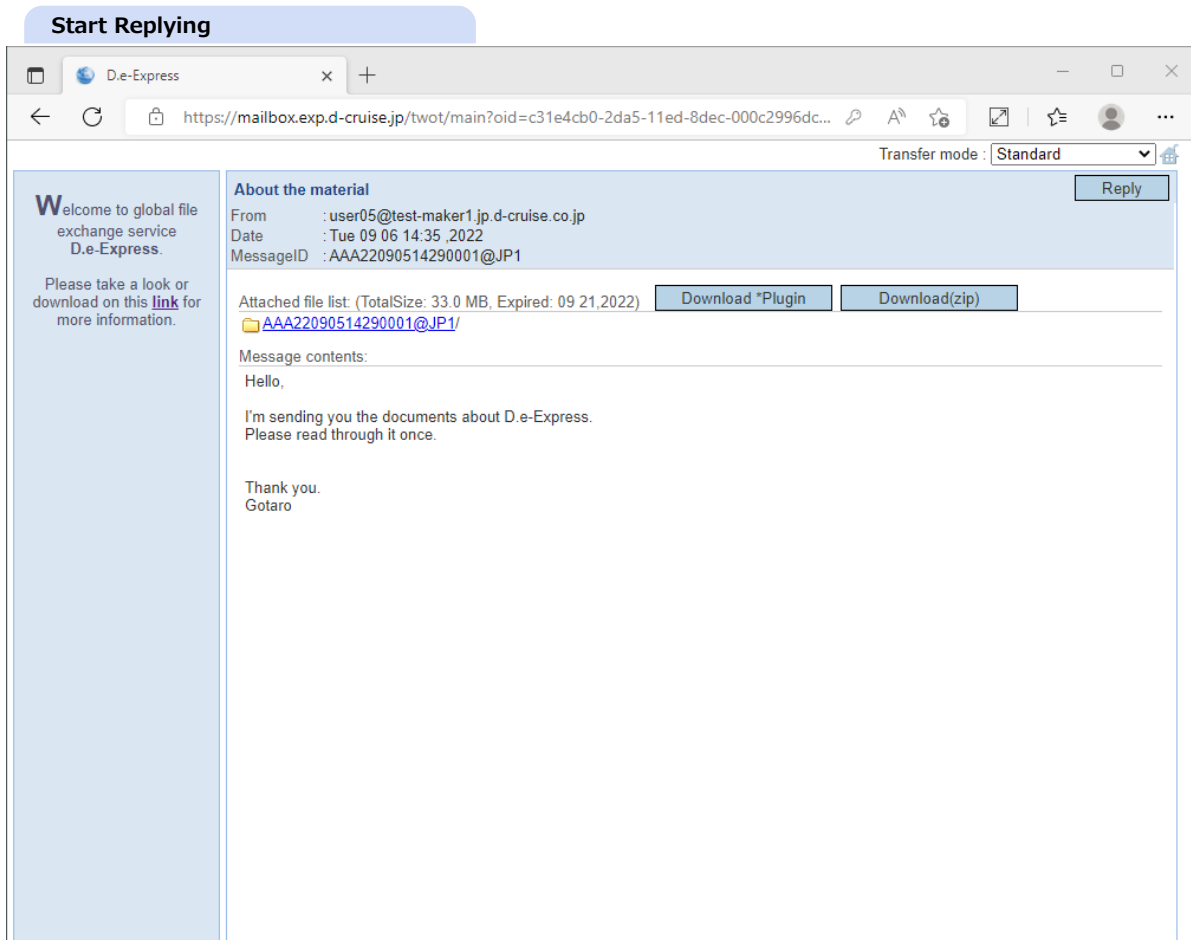
2. Reply

1. If the message has reply permission(*), [Reply] button is shown. Click [Reply] button.

==> You will see a reply message window.

* Permission is preset for each original send function.

Start Replying



The screenshot shows a web browser window with the following content:

- Browser Tab:** D.e-Express
- Address Bar:** <https://mailbox.exp.d-cruise.jp/twot/main?oid=c31e4cb0-2da5-11ed-8dec-000c2996dc...>
- Transfer mode:** Standard
- Left Panel:**
 - Welcome to global file exchange service D.e-Express.
 - Please take a look or download on this [link](#) for more information.
- Main Content Area:**
 - About the material** (with a **Reply** button)
 - From : user05@test-maker1.jp.d-cruise.co.jp
 - Date : Tue 09 06 14:35 2022
 - MessageID : AAA22090514290001@JP1
 - Attached file list: (TotalSize: 33.0 MB, Expired: 09 21,2022) **Download *Plugin** **Download(zip)**
 - [AAA22090514290001@JP1/](#)
 - Message contents:
 - Hello,
 - I'm sending you the documents about D.e-Express.
Please read through it once.
 - Thank you.
Gotaro

2. From : Your e-mail address as a sender of this reply message.
3. To : Addressee(recipient) as the original sender of the message you are replying to.
4. Subject : Edit subject for replying message. It's preset the original subject with 'Re:'.
5. Label : Preset as the original message automatically. This is used by sender for tagging/sorting.
6. For security purpose, you can shorten download period for recipients by setting 'Keeping days'. You can select from 1-15 days. By 'default', it will be kept for 30 days after arrival(15 days for non-registered recipient).

Replying Message Edit Window

Welcome to global file exchange service D.e-Express.

Please take a look or download on this [link](#) for more information.

Transfer mode: Standard

OneTime Reply

From :

To :

ReportTo :

Subject :

Label :

Attached :

Plugin mode

Keeping days :

Download password :

Message :

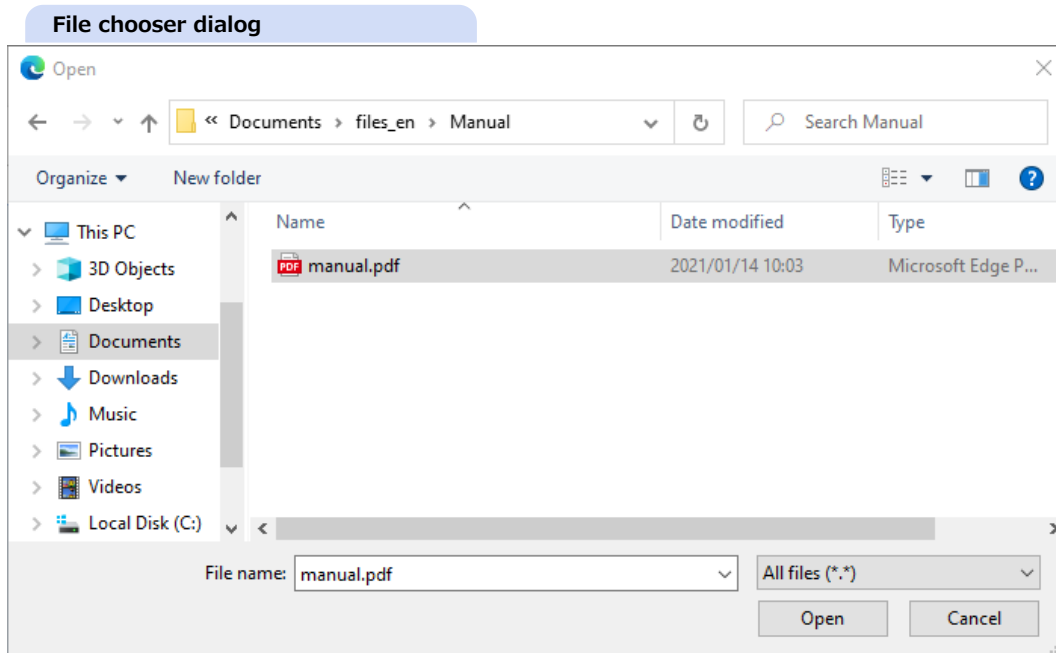
7. If you need, enter 'Download password' for attached files after check the checkbox. Only the recipient must enter the password to download the files besides his/her login password. Recipient(s) will receive a password notification e-mail from the server, if you send with a password.

These characters can be used as password:

Characters	Available
Alpha-numerics	A~Z, a~z, 0~9
Symbols	! @ # \$ % ^ & _ + - = ; ? , . /

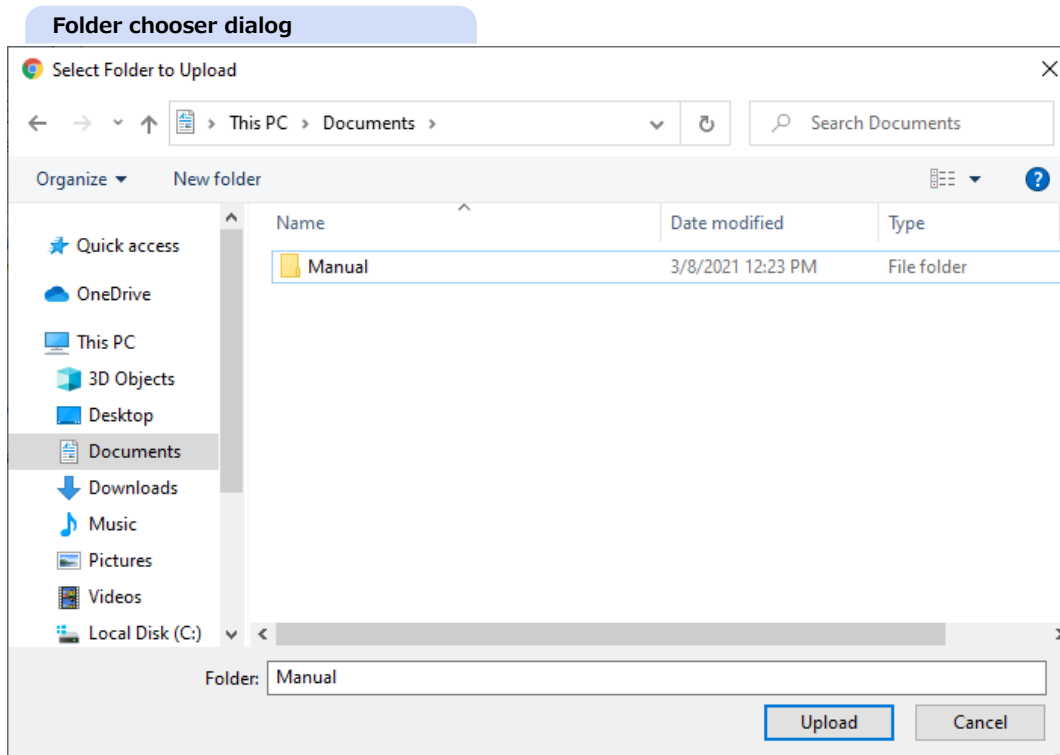
8. Message : Enter your message body. It will be also contained in arrival notification e-mail.
9. Click [Add] button.
==> File chooser dialog will be opened.
*For Chrome/Edge: A menu to select the File or Folder will be shown. Select it.

10. Select a files or folder you want to send, and click [Open] or [Upload] button.
Multiple files can be selected on the File chooser dialog.



One folder can be selected on the Folder chooser dialog.

[NOTE] Empty folder can not be uploaded.



Limitation and condition of attachment files/folders

Item	Limitation/condition
Length of file name	210 letters and 255 bytes(UTF-8) or lower.
File type	No limitation(Configurable by send function.)
Prohibited Characters on file name	* < > " ¥ / : ? % , &(Highlighted characters are prohibited on Windows)
File size	Up to 100GB(*)
The number of files	Up to 50,000 files(*)

* The maximum size and number of files you can upload depends on your environment.
In case of our environment, we can upload 4,000MB/3,000 files at once.
If and more, please [install Plug-in](#) or compress before uploading.

Drag-and-drop file uploading

Drag-and-drop into the 'Attached' area makes files and folders upload.

* Empty folder can be uploaded.

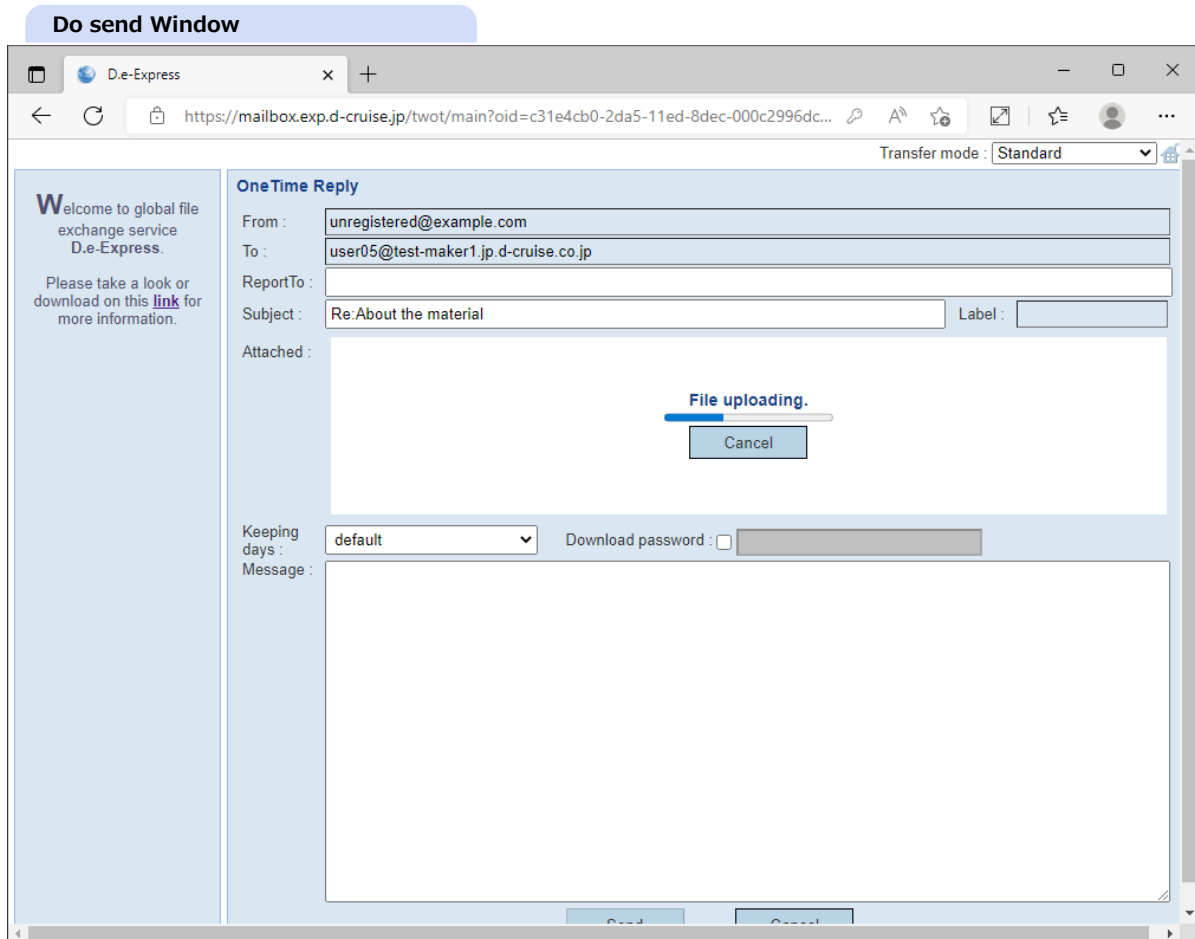
[NOTE] Internet Explorer is not supported the folder uploading.

Drag-and-drop uploading

The screenshot shows a web browser window with the address bar displaying a URL from 'mailto:'. The page title is 'D.e-Express'. The main content area is titled 'OneTime Reply' and contains a form for composing an email. The form fields are: From: unregistered@example.com, To: user05@test-maker1.jp.d-cruise.co.jp, ReportTo: (empty), Subject: Re:About the material, and Label: (empty). Below the form fields is an 'Attached:' section with a 'Plugin mode' checkbox. A large dashed blue box contains the text 'Drop file here' and a warning: 'If using Internet Explorer, folders cannot be attached. Inaccessible files and folders that contain it cannot be attached. Inaccessible folder attached as a empty folder.' To the right of this box are 'Add' and 'Delete' buttons. Below the attachment area are 'Keeping days:' (set to 'default') and 'Download password:' (checkbox) fields. At the bottom of the form are 'Send' and 'Cancel' buttons. A sidebar on the left contains a welcome message and a link for more information.

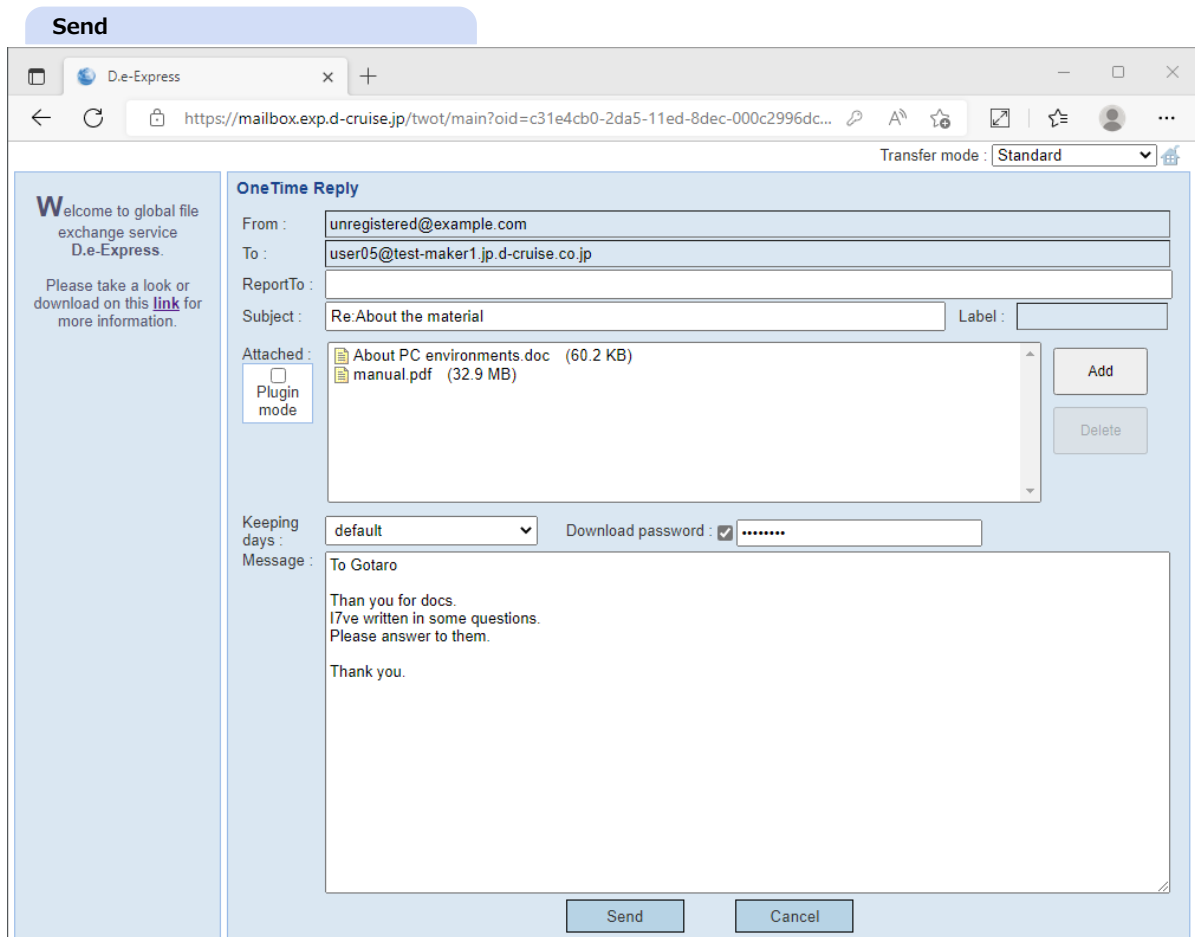
11. Start uploading.

[NOTE] Please DO NOT edit or delete the uploading files.



[Ref] You can edit input fields while uploading. Click [Cancel] button to terminate uploading.

12. Click [Send] button to send the message.



Sent notification

The screenshot shows an email client window titled "(Sent)Re>About the material - Message (Plain Text)". The window has a menu bar with "File", "Message", and "Help". The main content area displays the following information:

- Subject: (Sent)Re>About the material
- From: D.e-Express Service <no-reply@mail.exp.d-cruise.jp>
To: unregistered@example.com
- Date: 2022/09/06 (火) 15:01
- Actions: Reply, Reply All, Forward, and a menu icon.
- Message body:
 - Your message have been sent.
 - Message you sent:
 - Message-ID = AAO22090615000001@JP1
 - Recipient(TO) = user05@test-maker1.jp.d-cruise.co.jp
 - File(s) =
 - About PC environments.doc,
 - manual.pdf
 - Tracking URL =
 - [D.e-Express]
 - * Please do NOT REPLY to this e-mail.

Error that occurs when the number of the attached files exceeds its upper limit

When the number of the attached files exceeds its upper limit, the following error message appears.

Drag-and-drop uploading

The number of attached files exceeds the limit.(FBWERR0033)

3. Receive with Plug-in

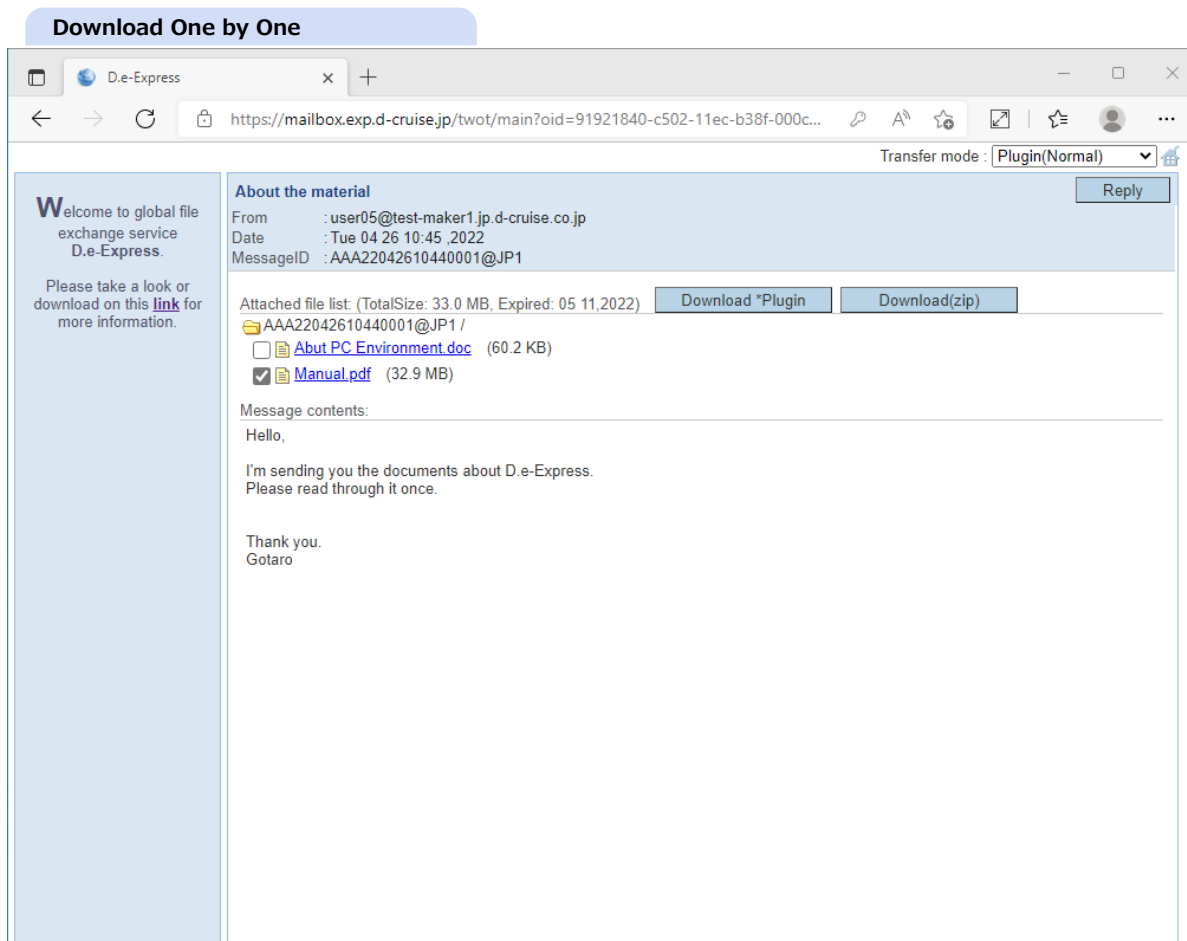
[Memo] Plug-in extends standard downloading function of Edge/Chrome to provide better file exchange experiences.

[NOTE] Please [install the Plug-in](#) before you start following operations.

1. Click [Download *Plugin] button.

By checking-off beside file name, you can exclude the file(s) from the downloading package.

Download One by One



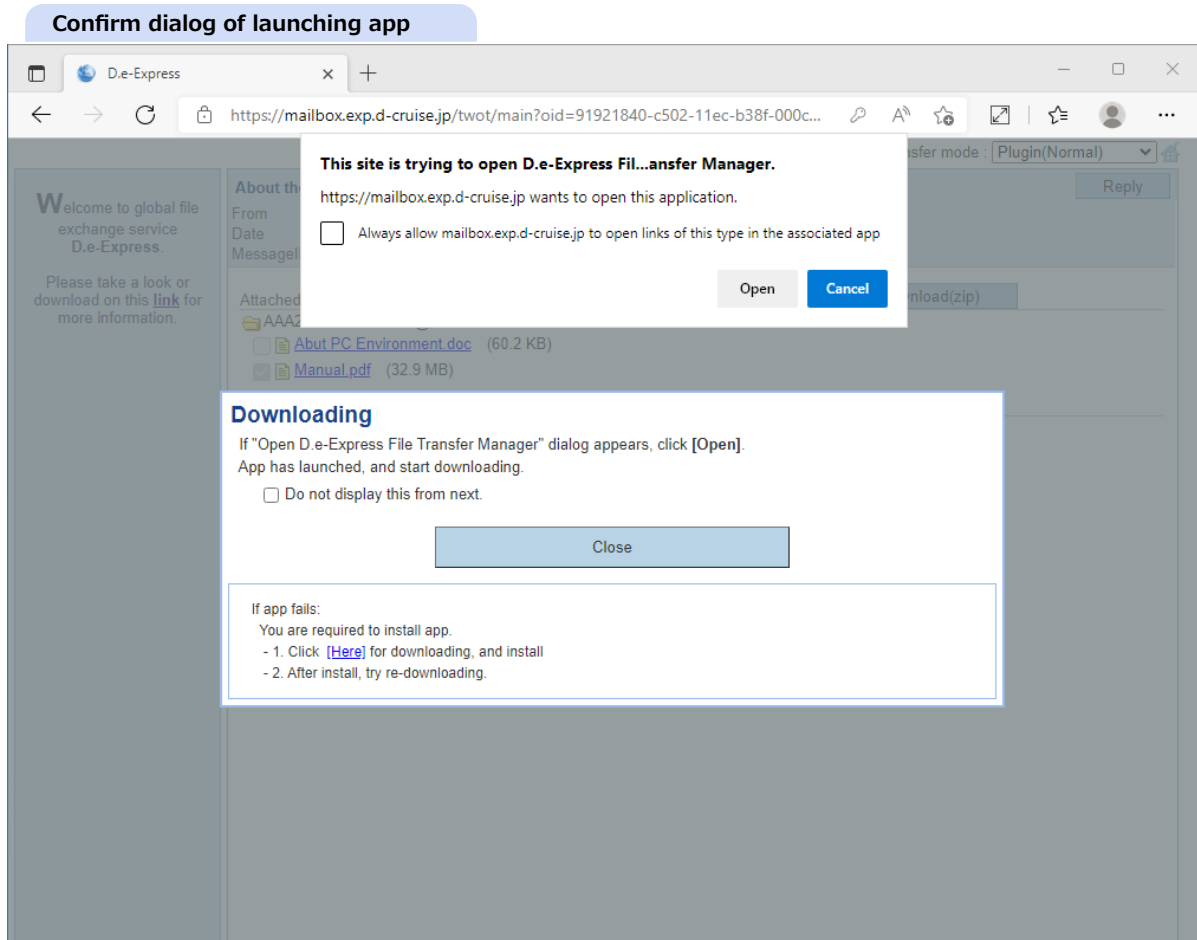
The screenshot shows a web browser window with the address bar displaying a URL from mailbox.exp.d-cruise.jp. The page content is an email interface. On the left, there is a sidebar with a welcome message and a link. The main content area is titled 'About the material' and includes a 'Reply' button. Below this, there is an 'Attached file list' section with a total size of 33.0 MB and an expiration date of 05/11/2022. Two buttons, 'Download *Plugin' and 'Download(zip)', are visible. The file list contains two items: 'About PC Environment.doc' (60.2 KB) with an unchecked checkbox, and 'Manual.pdf' (32.9 MB) with a checked checkbox. Below the file list, the 'Message contents' section shows a greeting 'Hello,' followed by a message from Gotaro: 'I'm sending you the documents about D.e-Express. Please read through it once.' and a closing 'Thank you. Gotaro.'

2. Click [Download], and the following confirm dialog and modal will appear.

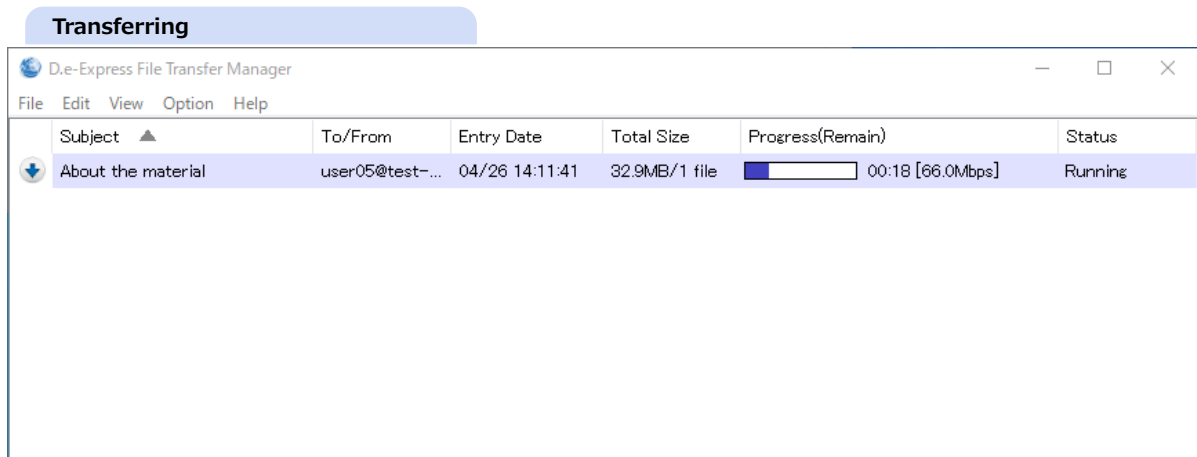
* Confirm dialog might not show because of settings.

[NOTE] Dialog message depends on your environment.

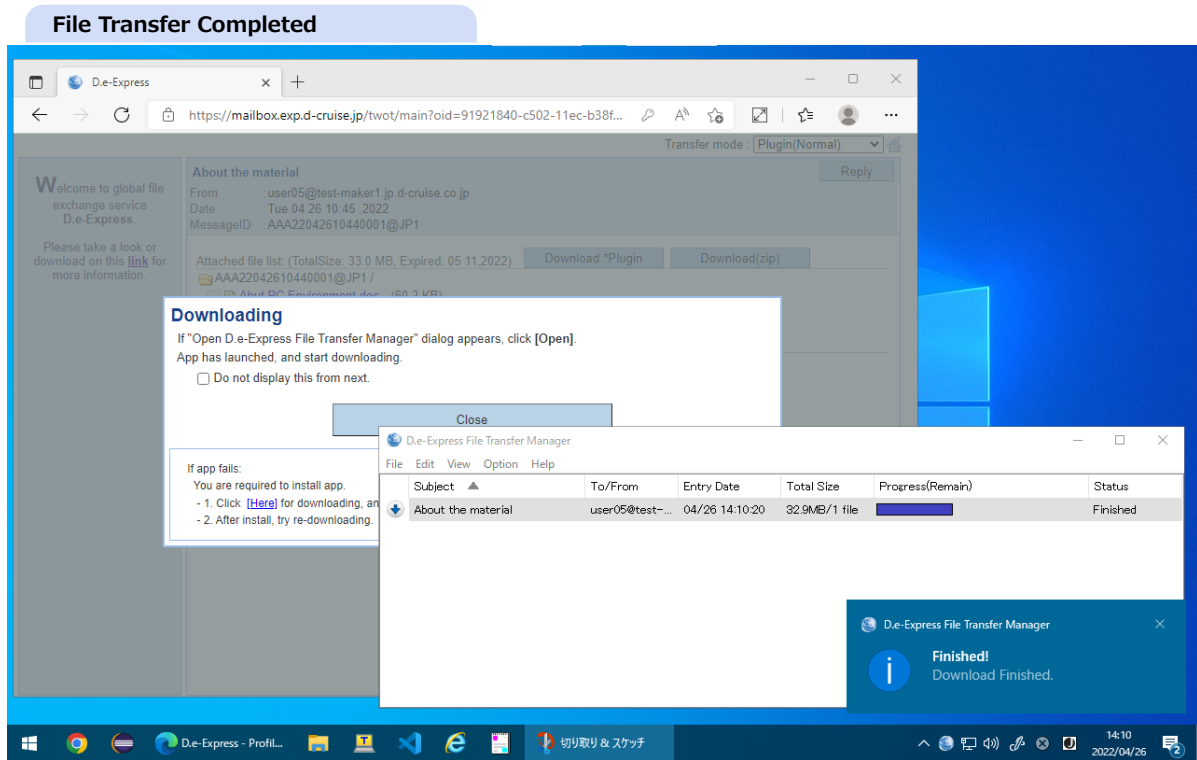
[Ref] To check "Always allow mailbox.exp.d-cruise.jp to open links of this type in the associated app" makes dialog disappearing next.



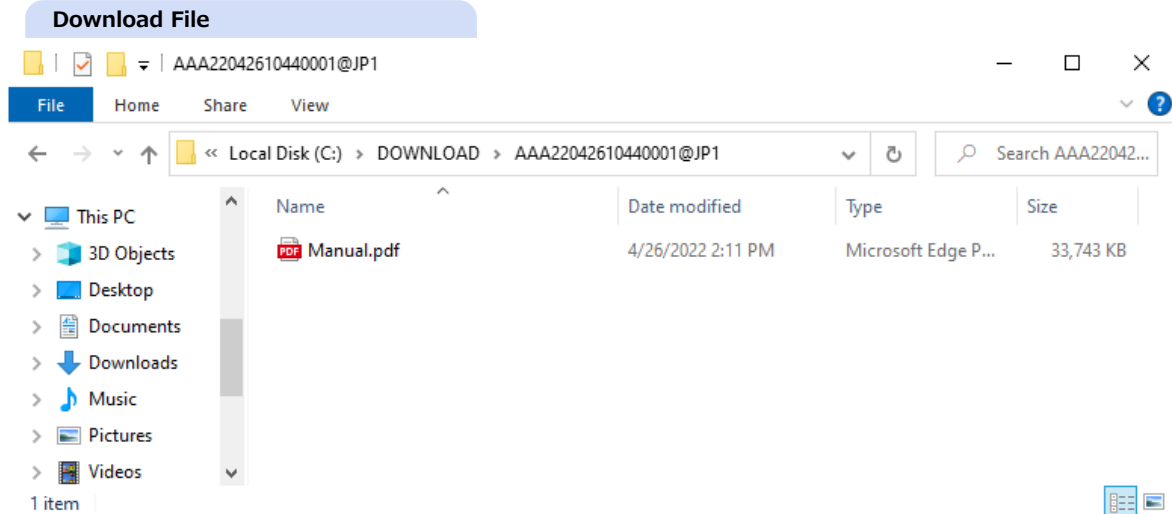
3. Click [Open] and "file transfer" app will launch. the app will display folder browser dialog window. Select download target folder to save the attachments by the folder browser dialog window.



4. A balloon will tell you 'Finished!' on completion of transferring as this image.
 ==> Please check download file(s) in your local folder, then.



5. Download files will be in a Message-ID folder(*).
 * "(Temp)" is added to the download folder while downloading.
 Or the folder name can be a Message-ID with numeric suffix(*) if the target folder has already a folder that has the same name as the Message-ID.
 * The OS may have limit on length of folder name.



[Ref] You'll possibly have some incomplete files when downloading is cancelled(for any reason). Please delete them if you don't have to keep it.

To do so, just click [X] button on the top-right corner of the FTM window.

Access state will be updated as 'Downloaded' even if it's cancelled before completed.

Network Environment Settings on Using Plug-in

Transferring block size can be configured for your network condition(*) before start transferring.

With [Plugin(Normal)] as default is more efficient as its larger block sizing.

Choose [Plugin(Durability)] if your network environment is unstable.

Block size will be 1MB for [Plugin(Normal)], and 100KB for [Plugin(Durability)].

* This configuration can be applied only to upload/download with Plug-in. Small transfer block can be easily resent on network errors. On the other hands, the increased block numbers can be lowering the total efficiency.

4. Reply with Plug-in

[Memo] Plug-in extends standard uploading function of Edge/Chrome to provide better file exchange experiences.

[NOTE] Please [install the Plug-in](#) before you start following operations.

1. Open message edit window and fill out input fields as normal procedure(*). ([\[Ref\]2. Reply](#))
2. Check the checkbox labeled as [Plugin mode].

The screenshot shows a web browser window with the URL <https://mailbox.exp.d-cruise.jp/twot/main?oid=91921840-c502-11ec-b38f-000c...>. The page title is "D.e-Express". The "Transfer mode" is set to "Plugin(Normal)".

Welcome to global file exchange service D.e-Express.
Please take a look or download on this [link](#) for more information.

OneTime Reply

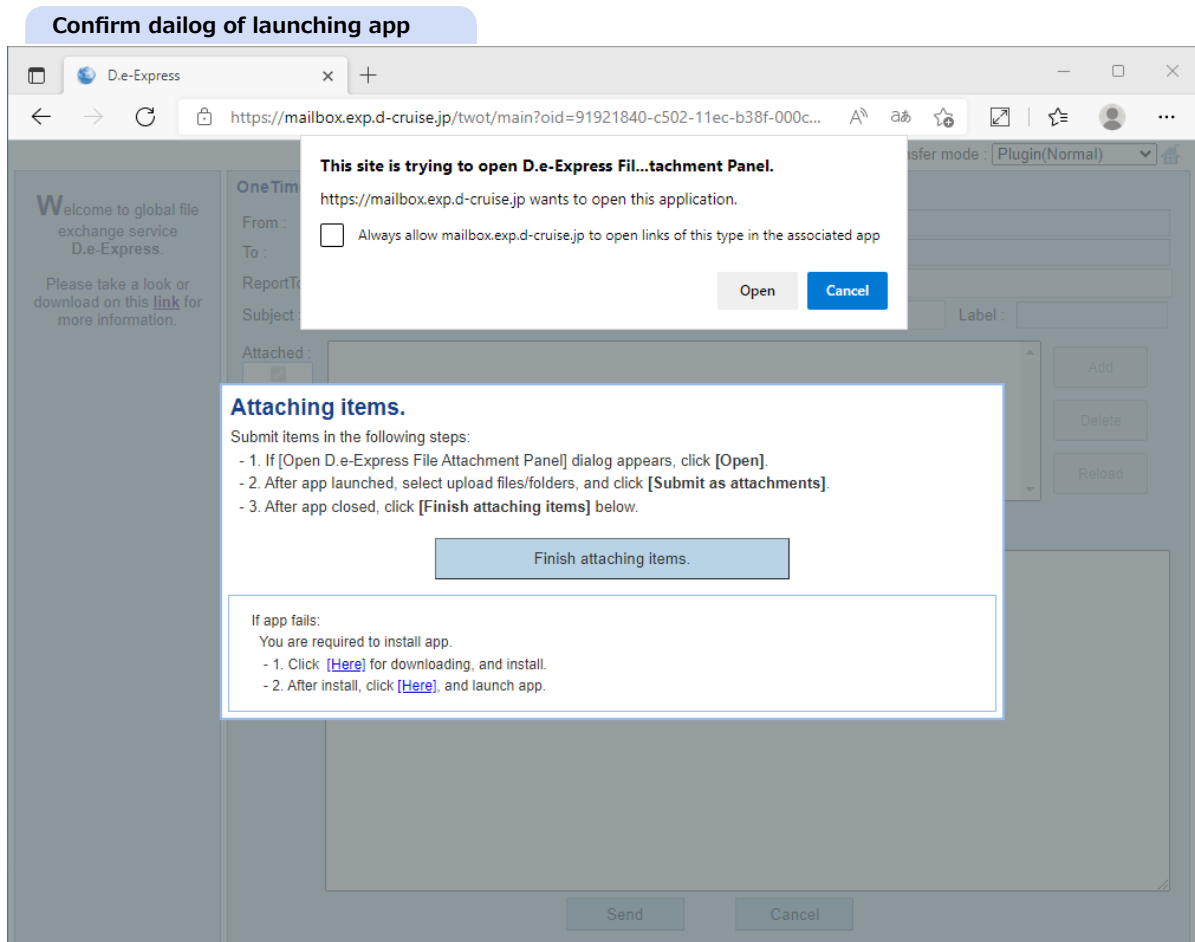
From : unregistered@example.com
To : user05@test-maker1.jp.d-cruise.co.jp
ReportTo :
Subject : Re>About the material Label :
Attached :
 Plugin mode Add Delete Reload
Keeping days : default Download password :
Message :
To whom concerned.
Hello.
I'm sending you file document about D.e-Express.
Please read through it once.
Than you.

Send Cancel

3. Click [Add] button onto the 'Attached' area of the page, and the following confirm dialog and modal will appear. By checking-off beside file name, you can exclude the file(s) from the downloading package.

[NOTE] Dialog message depends on your environment.

[Ref] To check "Always allow mailbox.exp.d-cruise.jp to open links of this type in the associated app" makes dialog disappearing next.



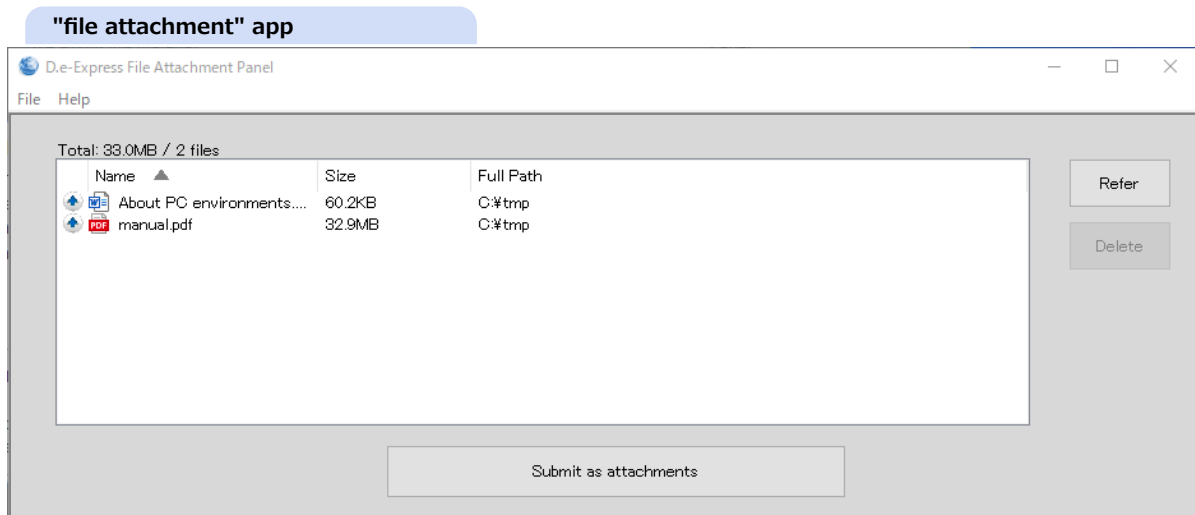
4. Click [Open] and "file attachment" app will launch. In "file attachment" app, drag your local files/folders and drop them onto list.

You can select files/folders with standard chooser dialog by clicking [Refer] button.

After you select files/folders, click [Submit as attachments].

After the app submit files/folders to the server, the app will close automatically.

[NOTE] When you do not click [Submit as attachments], error may occur at sending the message. you MUST click [Submit as attachments].



Limitation and condition of attachment files/folders(Plug-in)

Item	Limitation/condition
Length of file path	210 letters and 255 bytes(UTF-8) at max.
File type	No limitation(Configurable by send function.)
Prohibited Characters on file name	* < > " ¥ / : ? % , &(Highlighted characters are prohibited on Windows)
File size	Up to 100GB
The number of files	Up to 50,000 files
The number of entries	Up to 1,000 entries

* The app display alert when you try submitting files/folders that violate the above or has already submitted.
Review submitted files/folders and verify the above.

5. Click [Finish attaching items] on "Attaching items." modal.

The modal will disappear and selected files/folders lists on the 'Attached' area of sending screen.

[Ref] You can delete entries when select files/folders from list and click [Delete].

New Message Window

Welcome to global file exchange service D.e-Express.
Please take a look or download on this [link](#) for more information.

Transfer mode: Plugin(Normal)

OneTime Reply

From : unregistered@example.com
 To : user05@test-maker1.jp.d-cruise.co.jp
 ReportTo :
 Subject : Re>About the material Label :
 Attached :
 Plugin mode
 About PC environments.doc (60.2 KB) C:\tmp>About PC environments.doc
 manual.pdf (32.9 MB) C:\tmp>manual.pdf
 Add
 Delete
 Reload

Keeping days : default Download password :
 Message :
 To whom concerned.
 Hello.
 I'm sending you file document about D.e-Express.
 Please read through it once.
 Than you.

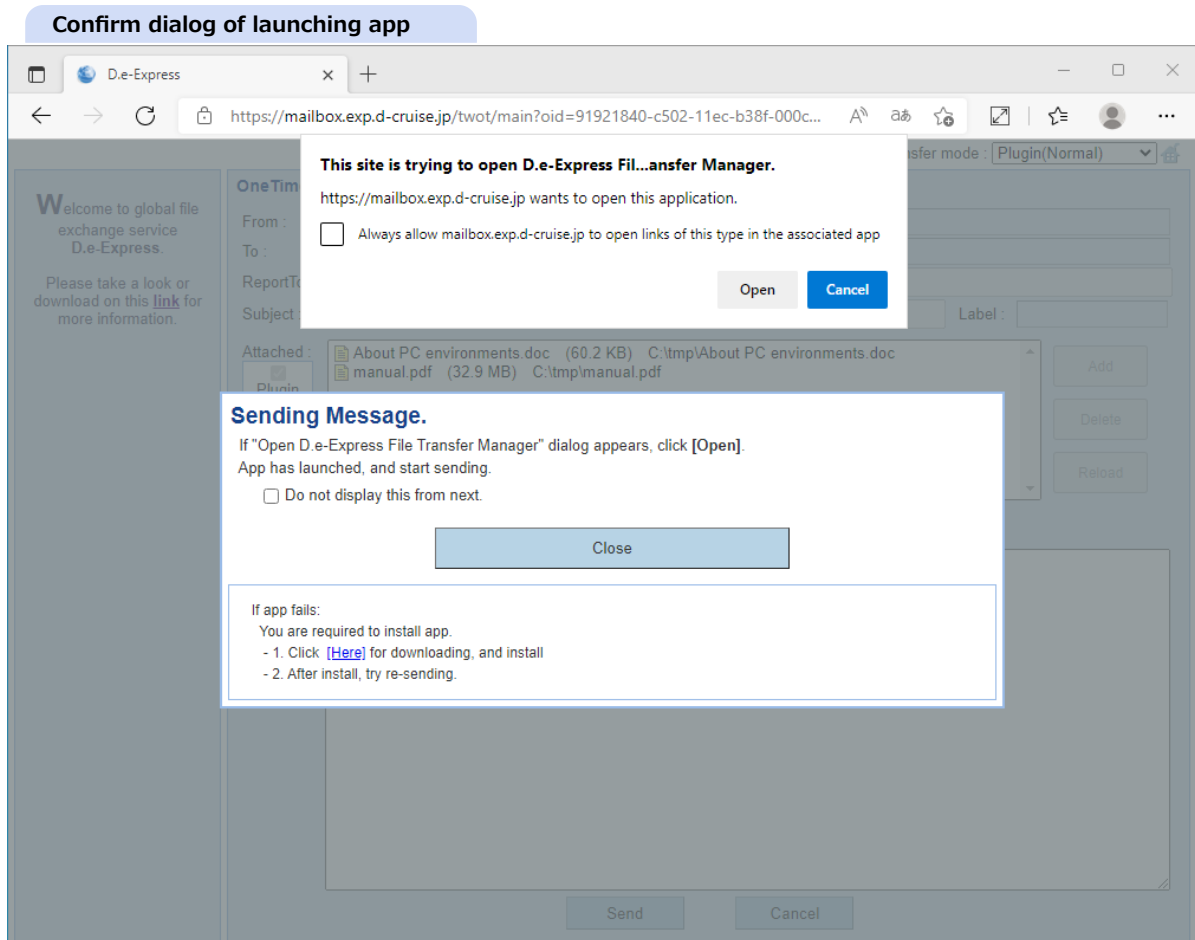
Send Cancel

6. Click [Send], and the following confirm dialog and modal will appear.

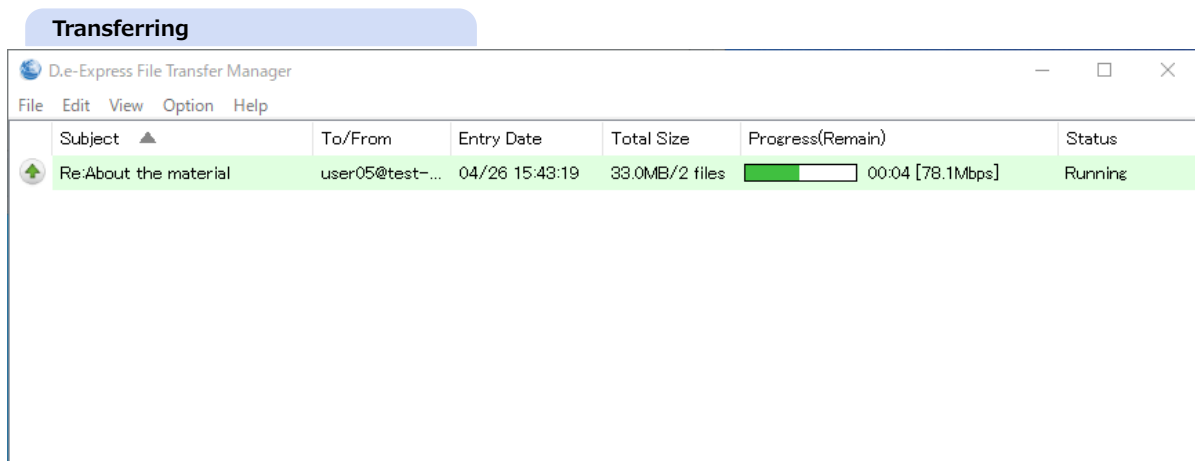
* Confirm dialog might not show because of settings.

[NOTE] Dialog message depends on your environment.

[Ref] To check "Always allow mailbox.exp.d-cruise.jp to open links of this type in the associated app" makes dialog disappearing next.



7. Click [Open] and "file transfer" app will launch, and the app starts sending message.

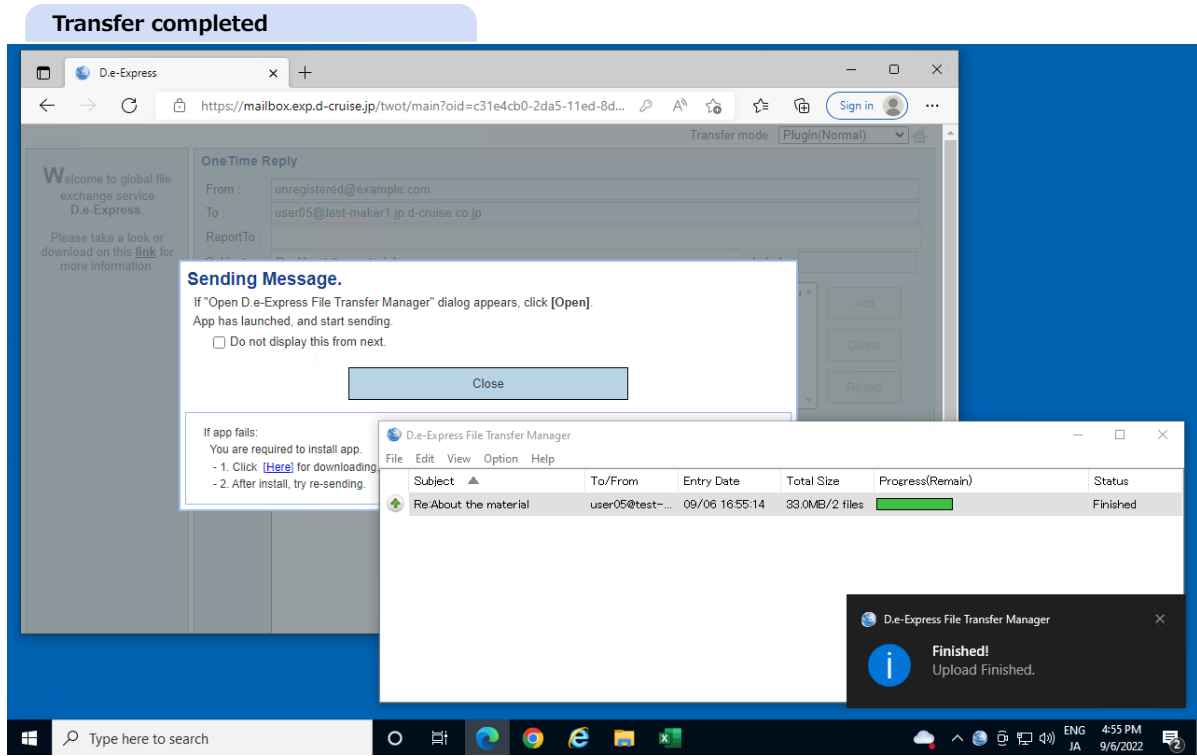


[Memo] Upload will be performed by a process(EXE) different from browser(*).

* It's called 'FTM(File Transfer Manager)'. Once FTM start transferring, you can close browser. FTM can continue transfer independently.

[NOTE] DO NOT edit or delete the attached file while uploading.

8. A balloon will tell you 'Finished!' on completion of transferring as this image.



[Ref] Network Environment Settings on Using Plug-in

Transferring block size can be configured for your network condition(*) before start transferring.

With [Plugin(Normal)] as default is more efficient as its larger block sizing.

Choose [Plugin(Durability)] if your network environment is unstable.

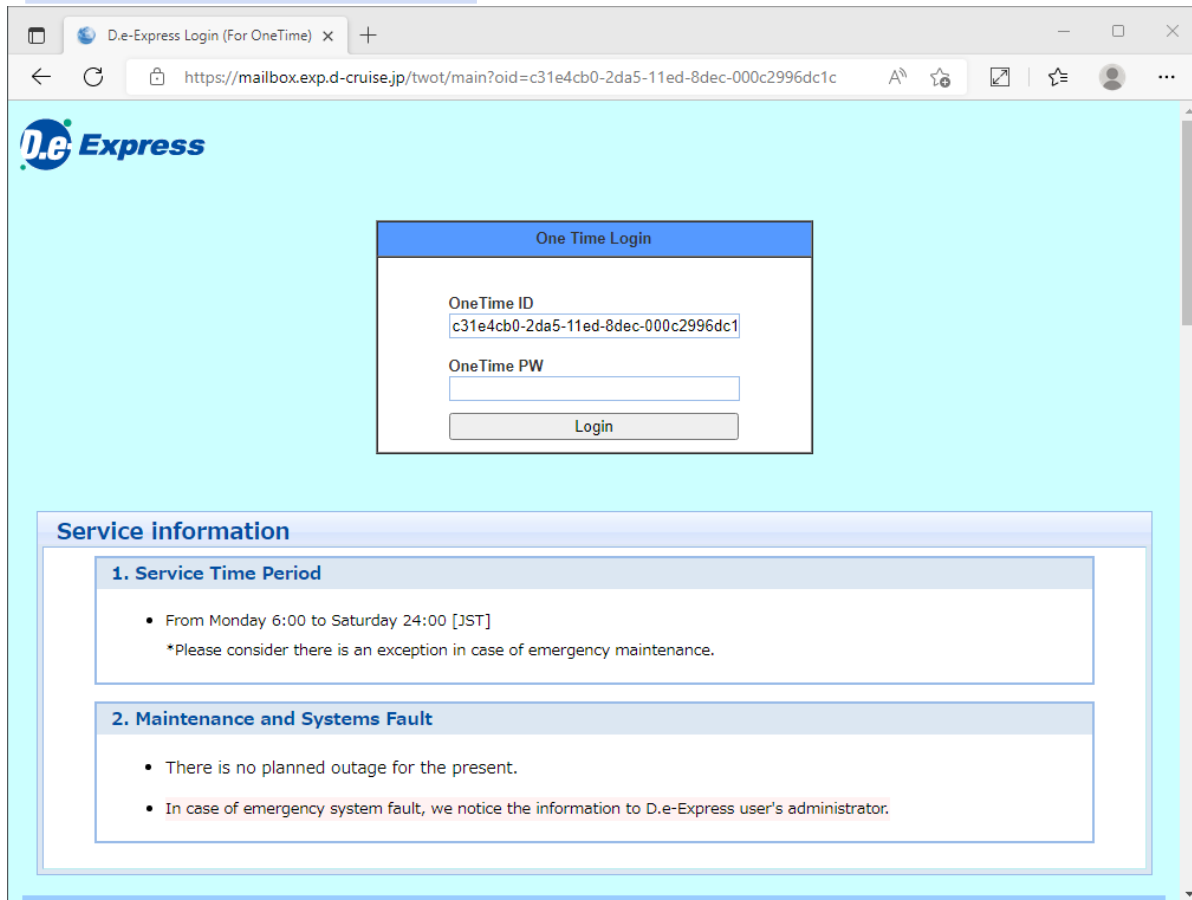
Block size will be 1MB for [Plugin(Normal)], and 100KB for [Plugin(Durability)].

* This configuration can be applied only to upload/download with Plug-in. Small transfer block can be easily resent on network errors. On the other hands, the increased block numbers can be lowering the total efficiency.

5. <When you forgot the password> Onetime password reissue

1. When you forgot the onetime password, please try failed login continuously 3 times.
You'll receive 'Password Invalidated' notification.

Login Window



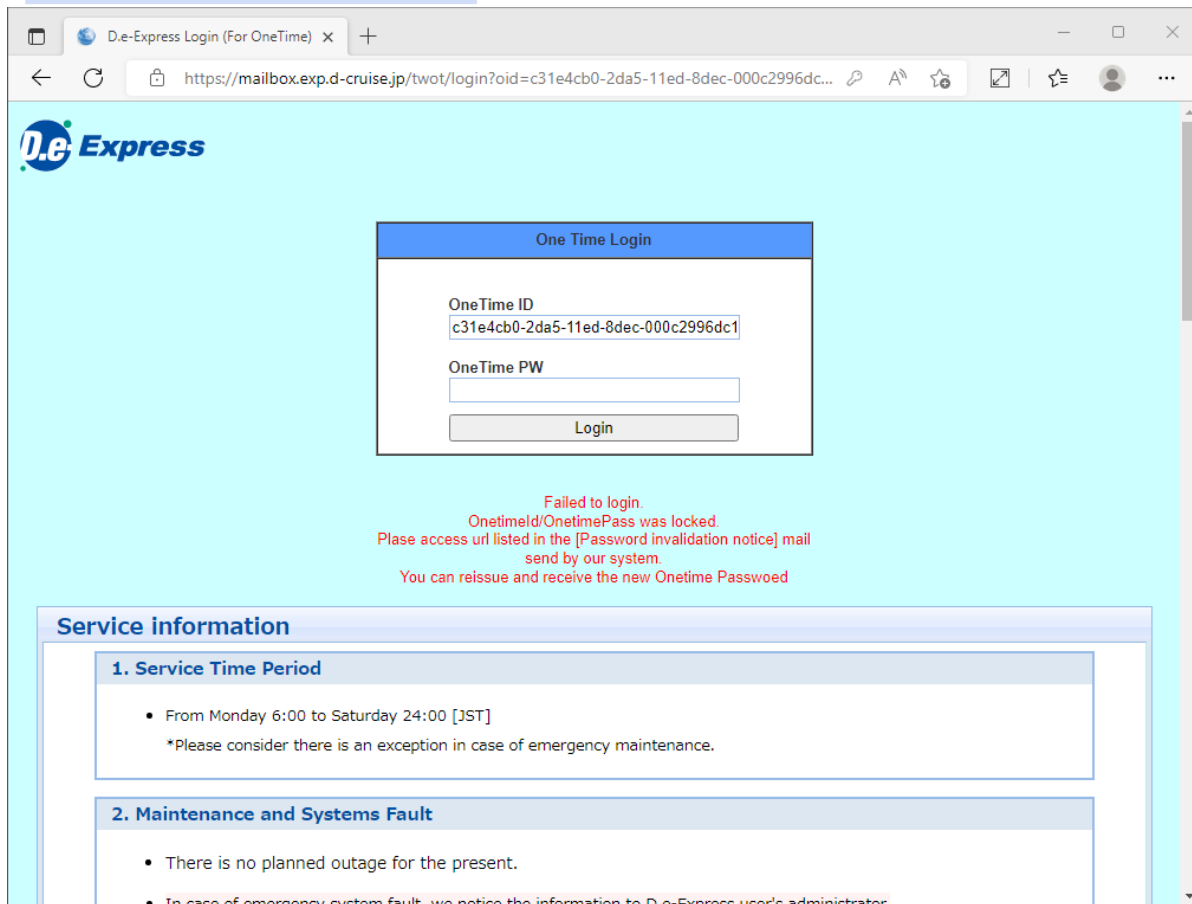
The screenshot shows a web browser window titled "D.e-Express Login (For OneTime)". The address bar displays the URL: <https://mailbox.exp.d-cruise.jp/twot/main?oid=c31e4cb0-2da5-11ed-8dec-000c2996dc1c>. The page features the "D.e-Express" logo in the top left corner. In the center, there is a "One Time Login" form with the following fields and buttons:

- OneTime ID:** A text input field containing the value "c31e4cb0-2da5-11ed-8dec-000c2996dc1".
- OneTime PW:** An empty text input field.
- Login:** A button located below the password field.

Below the login form, there is a "Service information" section with two sub-sections:

- 1. Service Time Period**
 - From Monday 6:00 to Saturday 24:00 [JST]
 - *Please consider there is an exception in case of emergency maintenance.
- 2. Maintenance and Systems Fault**
 - There is no planned outage for the present.
 - In case of emergency system fault, we notice the information to D.e-Express user's administrator.

Failed Login



The screenshot shows the same web browser window as above, but the login attempt has failed. The "One Time Login" form is still present, with the "OneTime ID" field containing "c31e4cb0-2da5-11ed-8dec-000c2996dc1" and the "Login" button. Below the form, a red error message is displayed:

Failed to login.
OnetimeId/OnetimePass was locked.
Please access url listed in the [Password invalidation notice] mail
send by our system.
You can reissue and receive the new Onetime Password

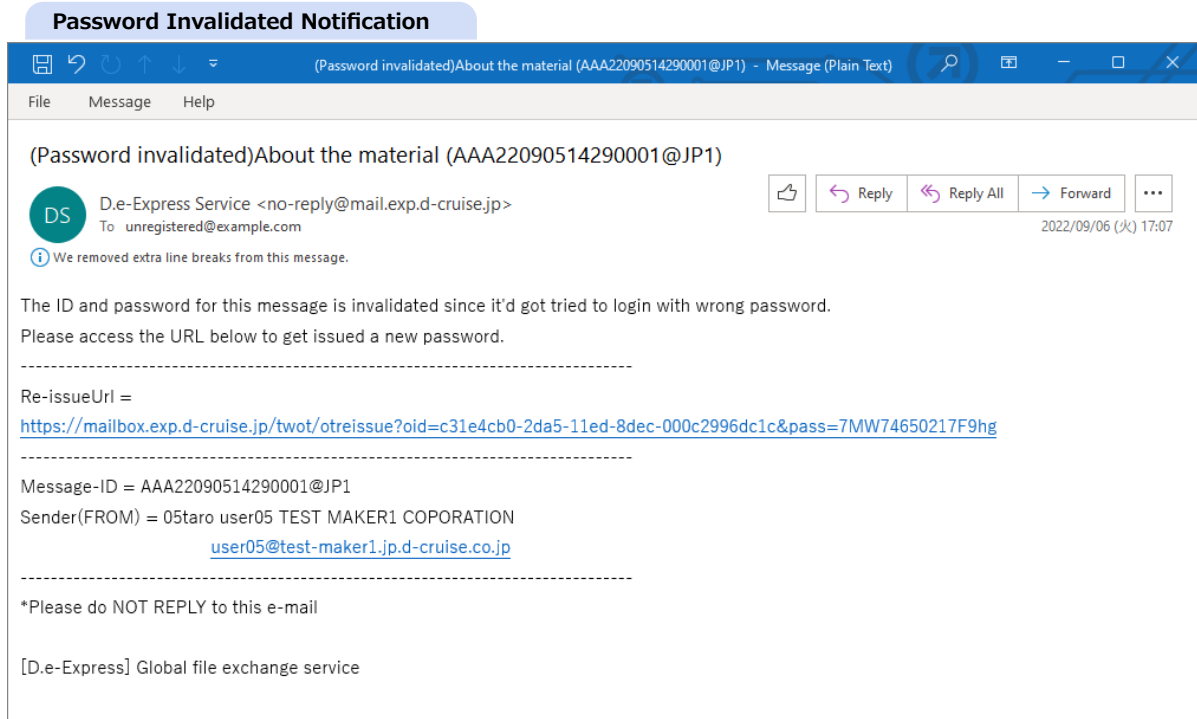
Below the error message, the "Service information" section is visible, containing the same two sub-sections as in the previous screenshot:

- 1. Service Time Period**
 - From Monday 6:00 to Saturday 24:00 [JST]
 - *Please consider there is an exception in case of emergency maintenance.
- 2. Maintenance and Systems Fault**
 - There is no planned outage for the present.
 - In case of emergency system fault, we notice the information to D.e-Express user's administrator.

2. Click URL on the e-mail to reissue onetime password.

[Note] If you lost this e-mail, you never can reissue the onetime password.

Password Invalidated Notification



(Password invalidated)About the material (AAA22090514290001@JP1)

DS D.e-Express Service <no-reply@mail.exp.d-cruise.jp>
To: unregistered@example.com
2022/09/06 (火) 17:07

We removed extra line breaks from this message.

The ID and password for this message is invalidated since it'd got tried to login with wrong password.
Please access the URL below to get issued a new password.

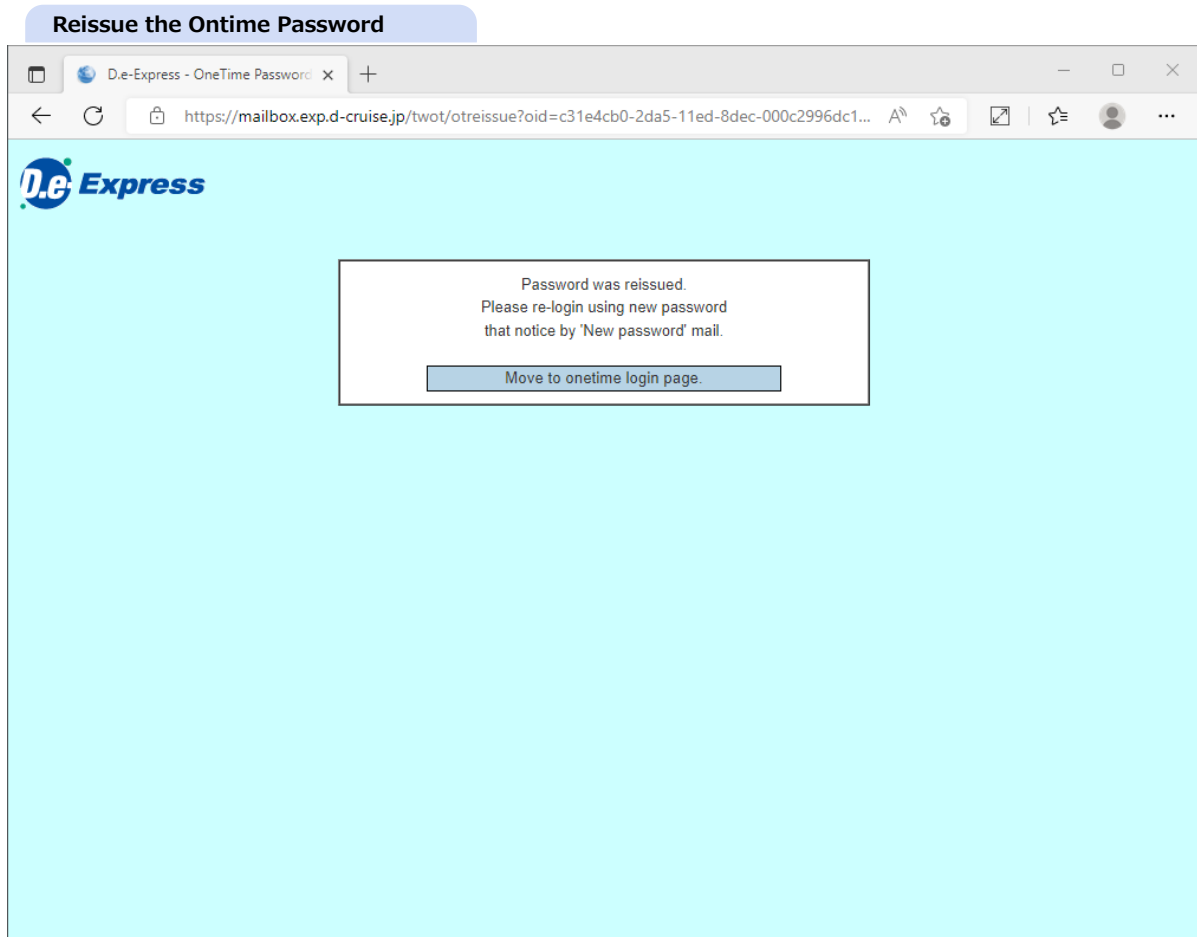
Re-issueUrl =
<https://mailbox.exp.d-cruise.jp/twot/otreissue?oid=c31e4cb0-2da5-11ed-8dec-000c2996dc1c&pass=7MW74650217F9hg>

Message-ID = AAA22090514290001@JP1
Sender(FROM) = 05taro user05 TEST MAKER1 COPORATION
user05@test-maker1.jp.d-cruise.co.jp

*Please do NOT REPLY to this e-mail

[D.e-Express] Global file exchange service

Reissue the Ontime Password



D.e-Express - OneTime Password

<https://mailbox.exp.d-cruise.jp/twot/otreissue?oid=c31e4cb0-2da5-11ed-8dec-000c2996dc1...>

D.e-Express

Password was reissued.
Please re-login using new password that notice by 'New password' mail.

[Move to onetime login page.](#)


3. New onetime password is reissued.






New Onetime Password

(New password)About the material (AAA22090514290001@JP1) - Message (Plain Text)

File Message Help

(New password)About the material (AAA22090514290001@JP1)

 D.e-Express Service <no-reply@mail.exp.d-cruise.jp>
To unregistered@example.com

  Reply  Reply All  Forward 

2022/09/06 (火) 17:08

Here is the new password for this message, as you've requested.
Please download your files with this password.
(The URL of the download page is not changed)

New Password = 88DxJcIG

Message-ID = AAA22090514290001@JP1
Sender(FROM) = 05taro user05 TEST MAKER1 COPORATION
user05@test-maker1.jp.d-cruise.co.jp

*Please do NOT REPLY to this e-mail

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